

ENDSIGHT.NET

End User Cybersecurity Training

VERSION 6.1

December 16, 2025



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STEPHEN HICKS
PRESENTER

Security Practice Manager @ Endsight
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Our purpose: Help others thrive

Our values:



Respect &
Connect



Servant's
Heart



Value
Value



Progress Over
Comfort

Exciting News: Some proud moments



Agenda



Fundamentals
overview



Cybersecurity
hygiene



Q&A



Specific phishing
attack examples



Legal Ethics
and Rules



Recap &
resources

For CLMs & California Lawyers

This course is eligible for 1 credit hour of CLE (state of California) and for the CLM program. In the sign-up sheet we asked you to select yes if either of these apply to you. We currently identified 0 registrants eligible for credit. If you want to confirm you're on the list please reach out to Aaron at akreps@end sight.net to ensure you get credit.

- Vanessa V
- Rebekah G
- Michael O



CYBER SECURITY MARKET FORECAST

Rising attack incidents and cyber regulation are key forces behind the global cybersecurity market. By 2026, it is predicted to reach \$270 billion—an 86% leap from 2018.



Source: Australian Cyber Security Growth Network, 2019
USD B per annum, 2018 • latest actual data (constant exchange rates)

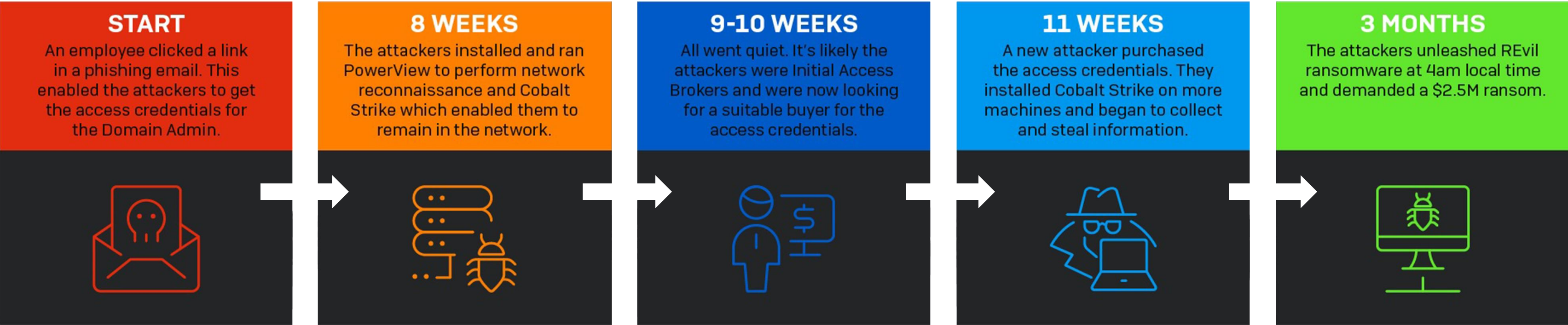
ANYONE CAN BE A VICTIM OF CYBER CRIME.

Even businesses and entire governments. As the world becomes ever more connected and reliant on technology, it opens the door for online hackers to exploit critical security flaws in our systems.

To combat this growing threat, our cybersecurity capabilities must match—and better yet, surpass—the sophistication of cybercriminals.

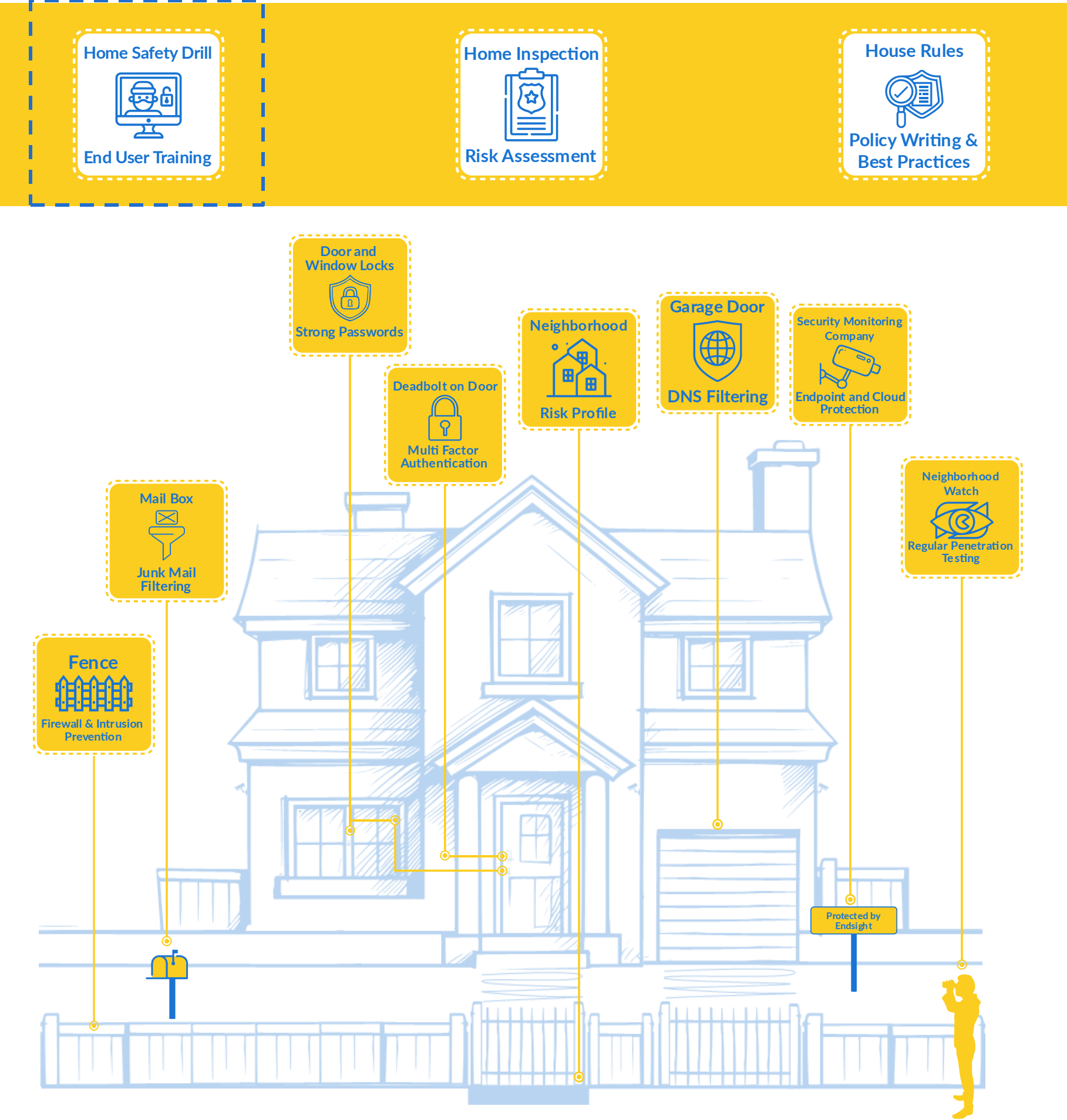
Lifecycle of an Attack

From Phish to \$2.5M Ransomware Attack



Layered Cyber Security

(People, Process, Technology)



SECURITY

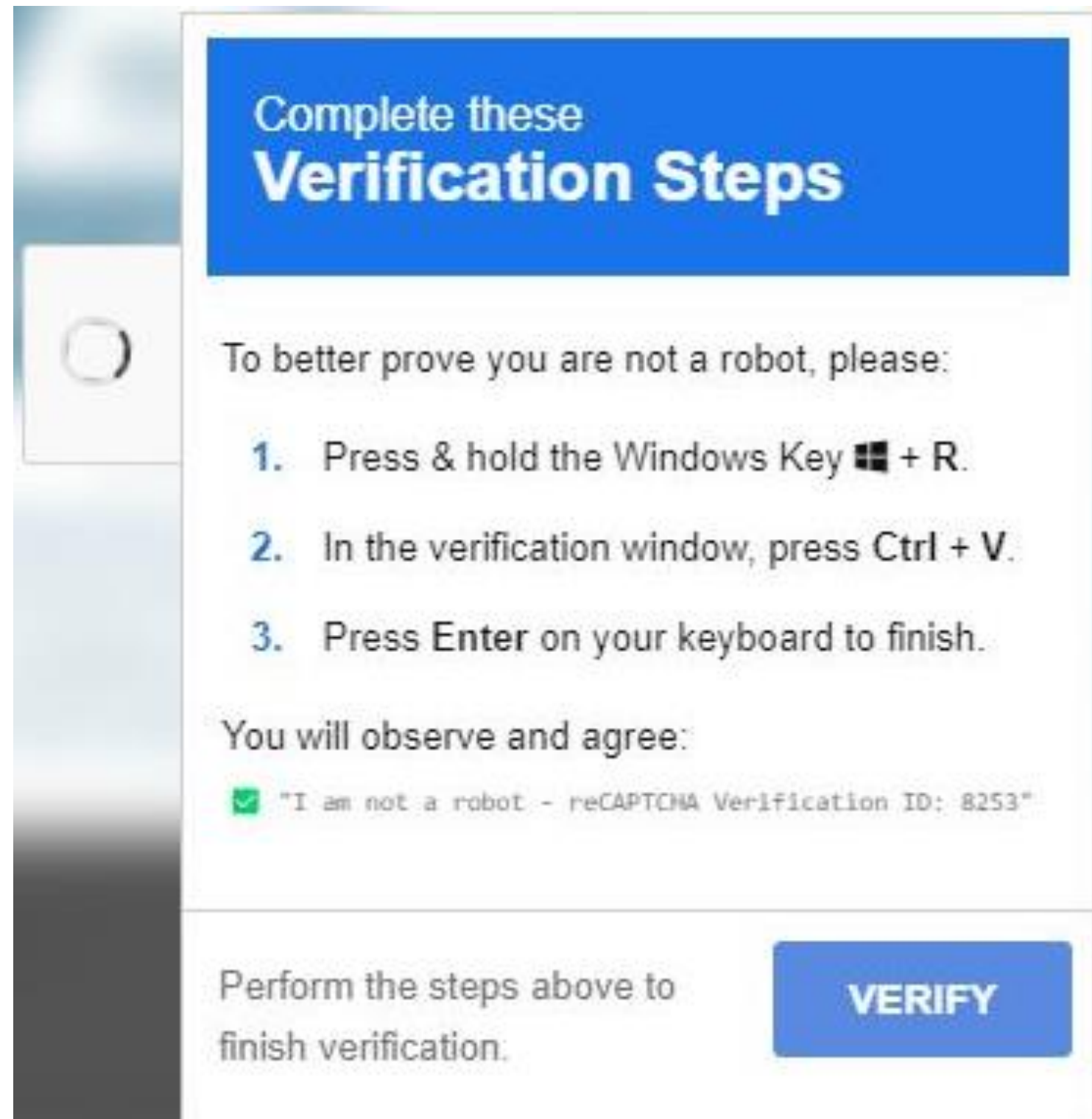


Stephen Hicks

Security Practice Manager
Endsight


Fake CAPTCHAs

What is
a fake
CAPTCHA?



Complete these Verification Steps

To better prove you are not a robot, please:

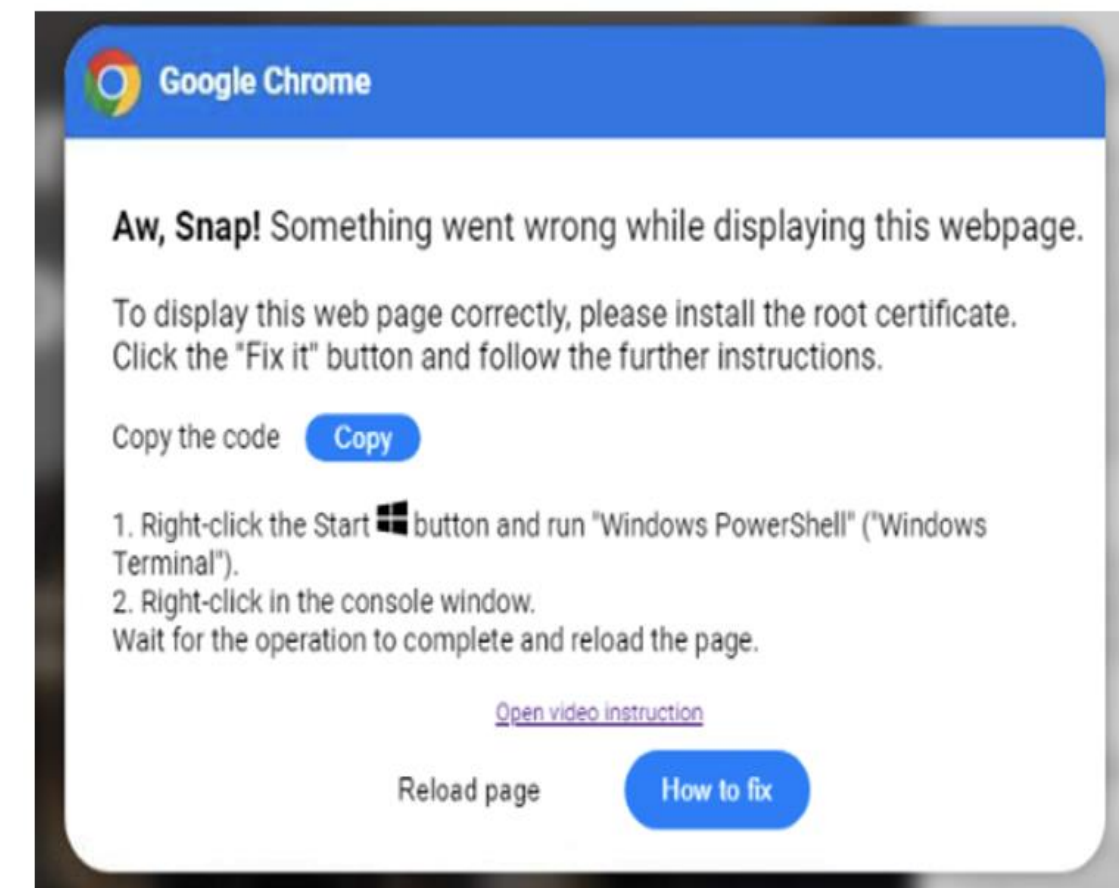
1. Press & hold the Windows Key  + R.
2. In the verification window, press Ctrl + V.
3. Press Enter on your keyboard to finish.

You will observe and agree:

☒ "I am not a robot - reCAPTCHA Verification ID: 8253"

Perform the steps above to finish verification.






VERIFY



2025[↑]

ssages 3MzkEHcaPE/g

Quarantine<noreply@urbanhome.co.jp>

  Reply  Reply all  Forward  | ...

Thu 1/30/2025 9:03 AM

! High importance

 Some content in this message has been blocked because the sender isn't in your Safe senders list.

Trust sender

Show blocked content

 You forwarded this message on Thu 1/30/2025 12:10 PM

You don't often get email from noreply@urbanhome.co.jp. [Learn why this is important](#)

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links; especially from unknown senders

Review These Messages

2 messages are being held for you to review as of **January 30, 2025 at 08:58:13 AM (UTC)**.

Review them within **30 days of the received date** by going to the [Quarantine page](#) in the Security Center.

Prevented spam messages

Sender:

Subject: Office 365 Password Authentication Record Change

Date: January 30, 2025 at 08:58:13 AM

Review Message

Delete

Sender: [REDACTED]

Subject: Payroll Recordkeeping Requirements And Changes

Date: January 30, 2025 at 08:58:13 AM

Review Message

Delete

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[Privacy Statement](#)

[Acceptable Use Policy](#)

← Reply

[Forward](#)

Fundamentals Overview

Dictionary

Search for a word



sus·pi·cion

/sə'piʃən/

noun

1. a feeling or thought that something is possible, likely, or true.
"she had a sneaking **suspicion** that he was laughing at her"

Similar:

intuition

feeling

impression

inkling

surmise

guess



2. cautious distrust.
"her activities were regarded with suspicion by the headmistress"

Similar:

misgiving

doubt

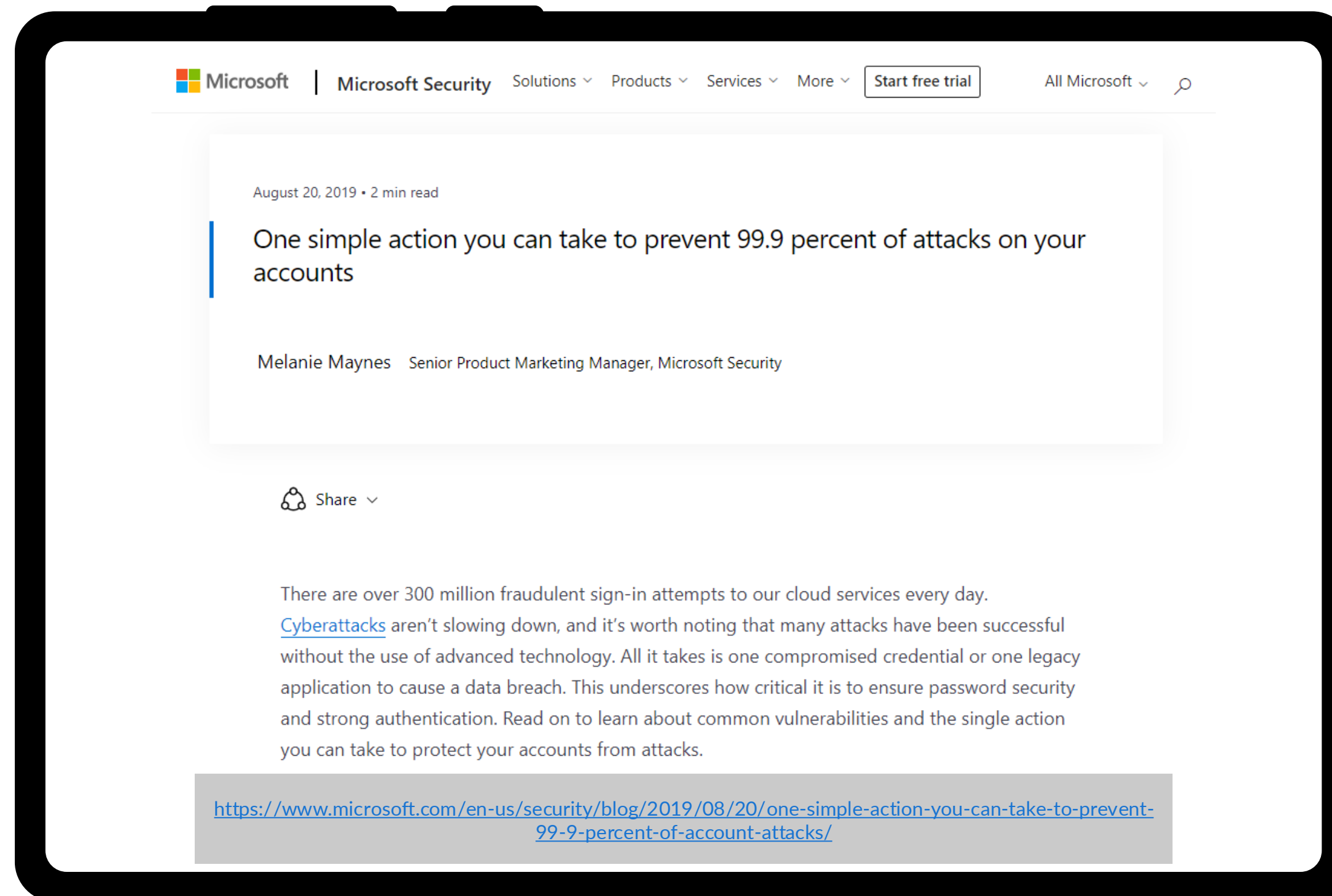
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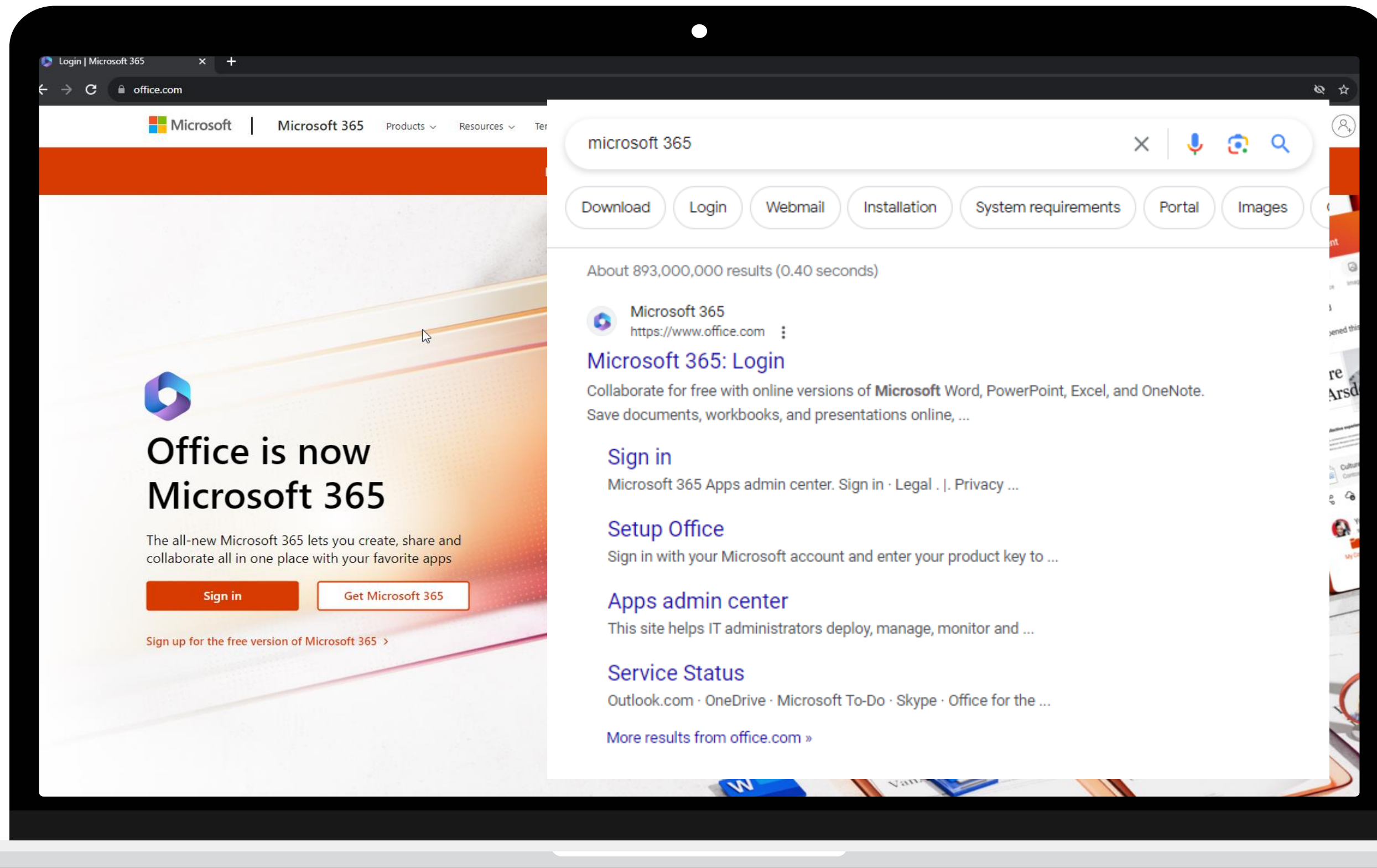
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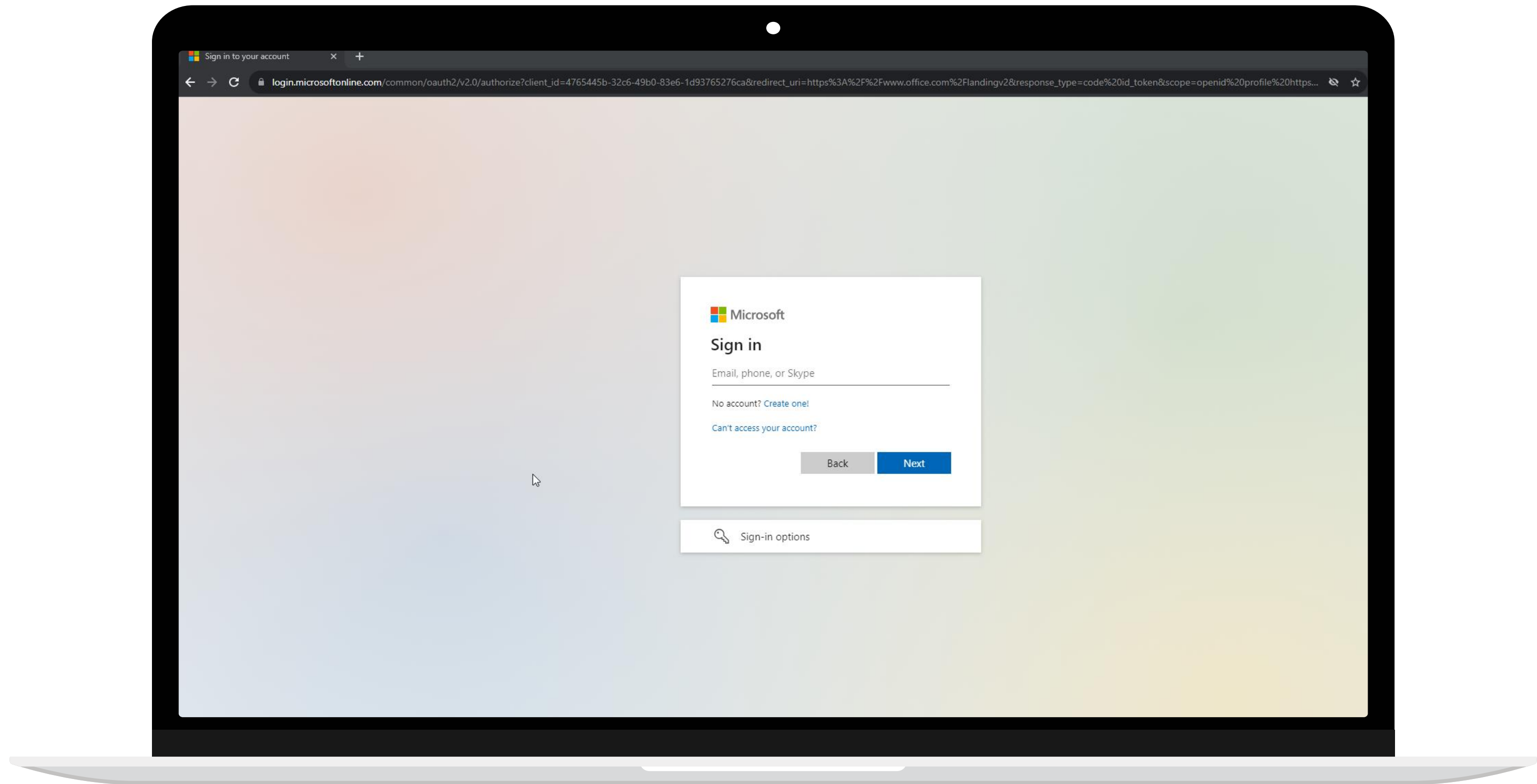
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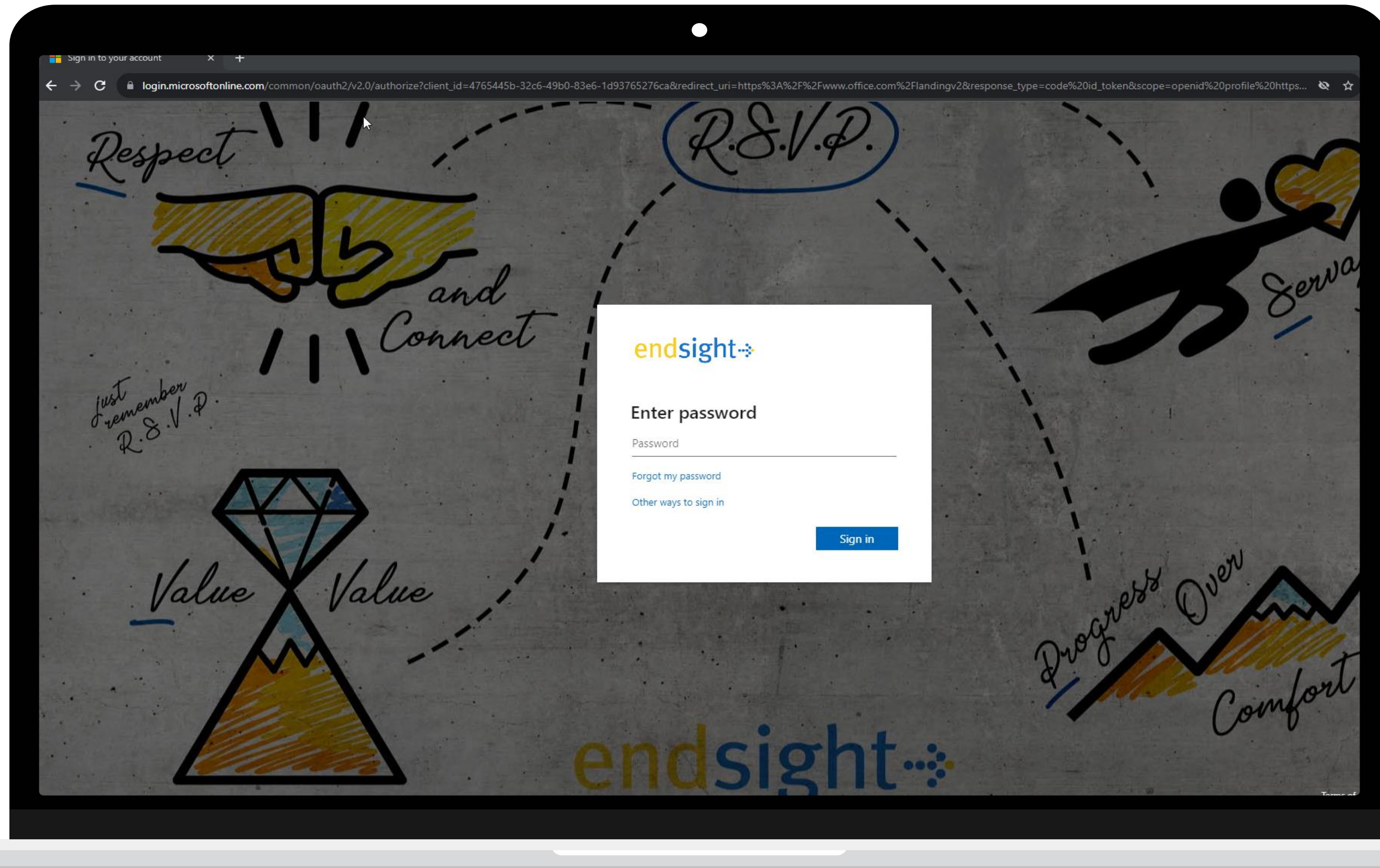
reservation

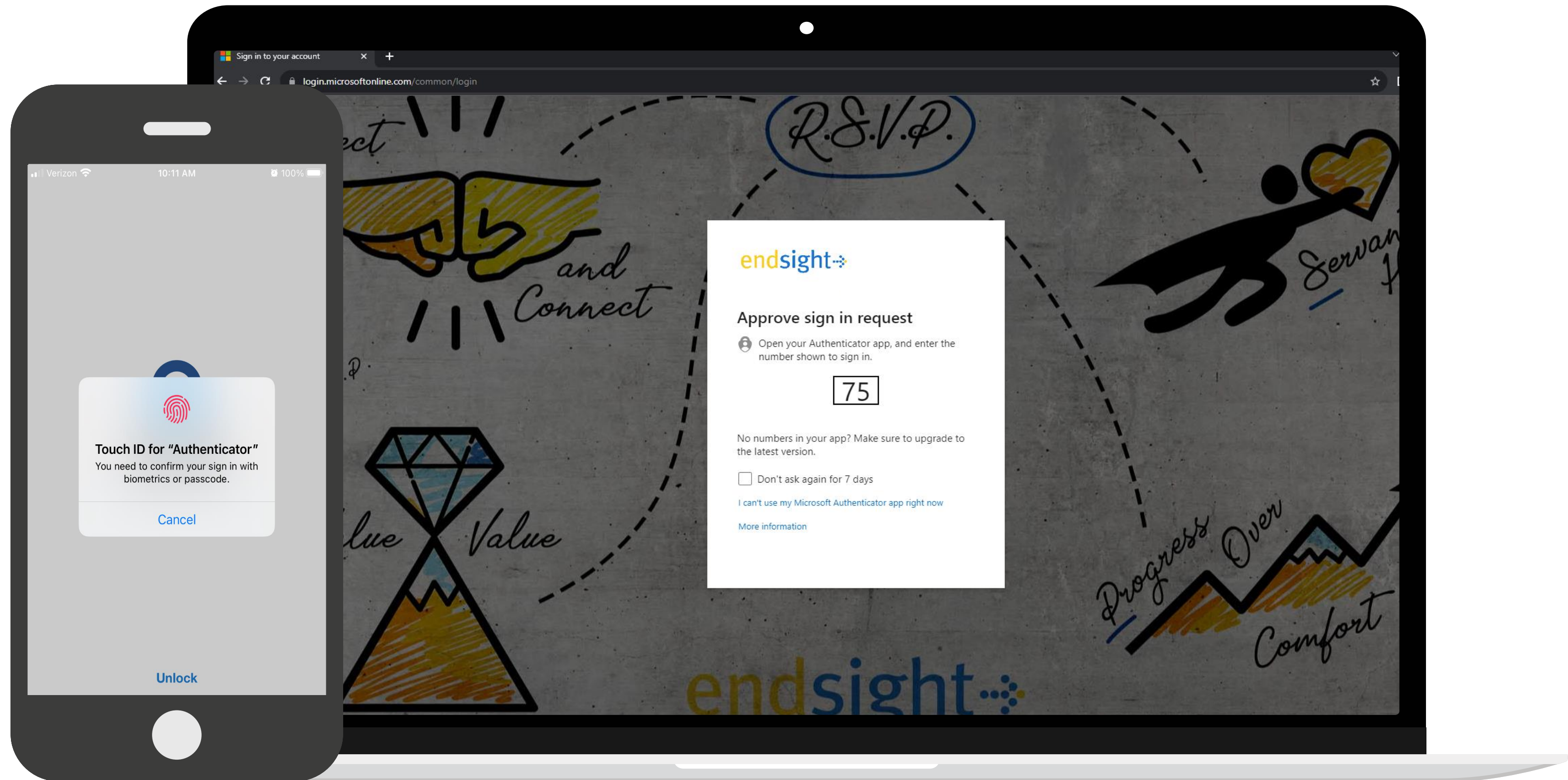


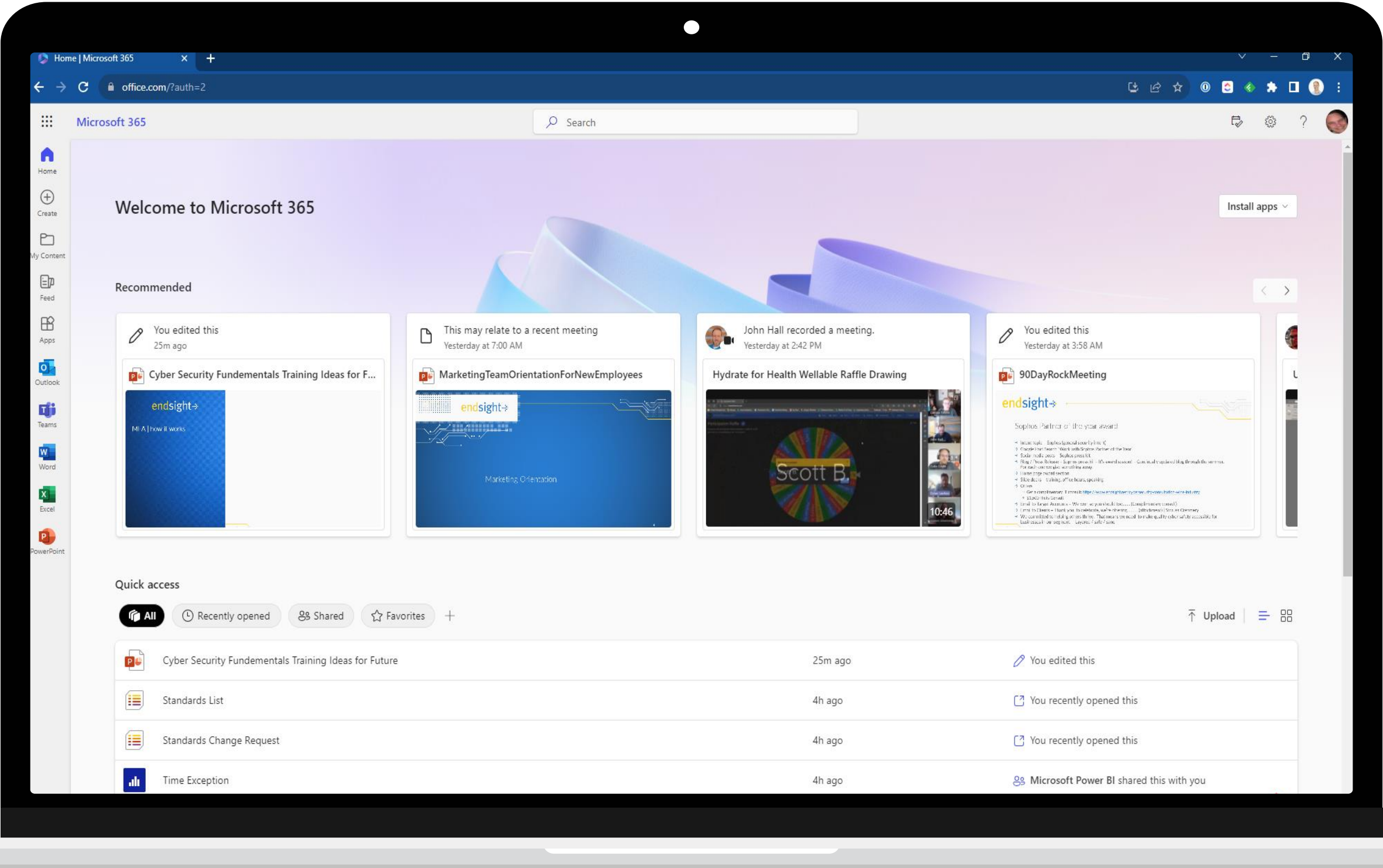






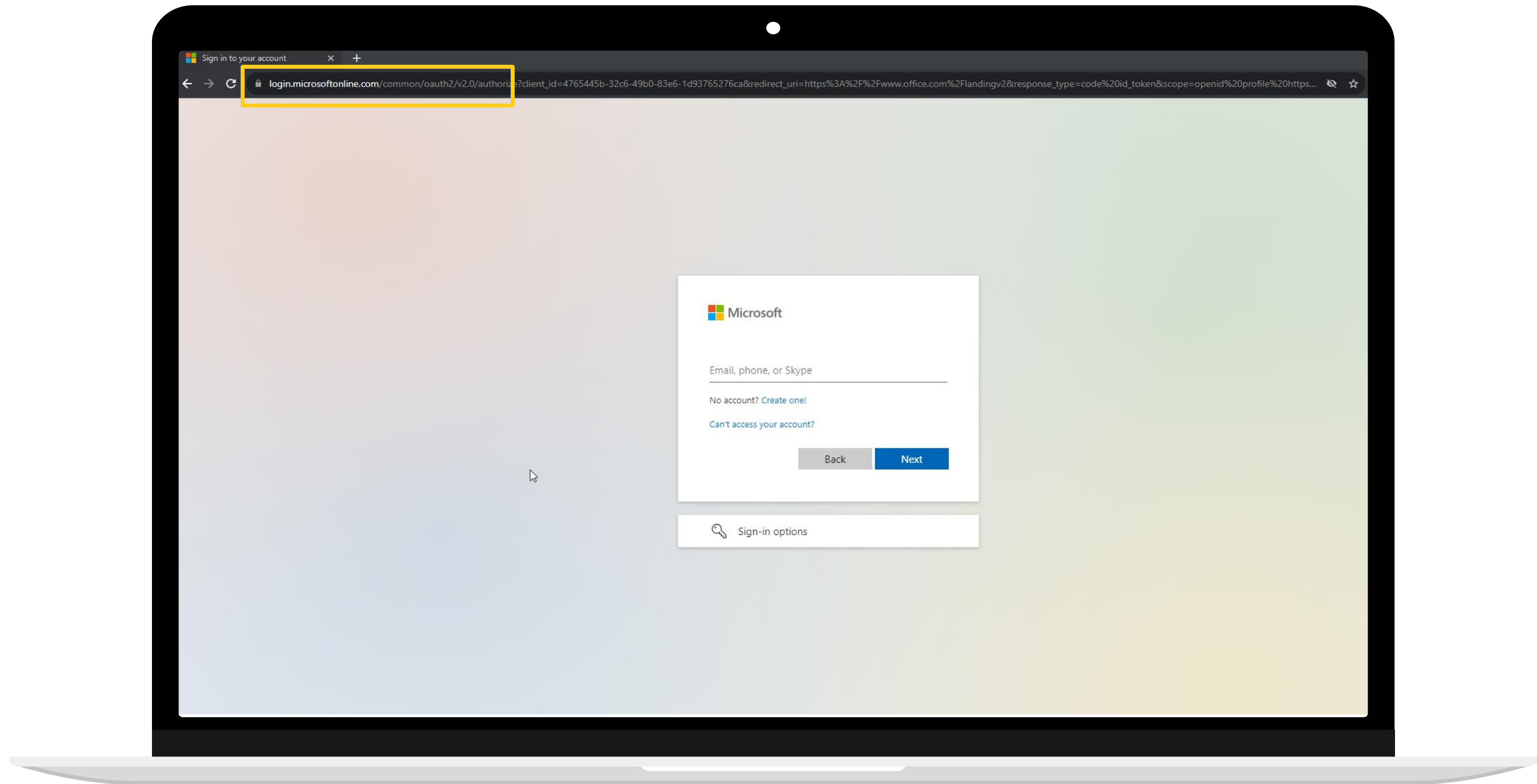






MFA Bypass

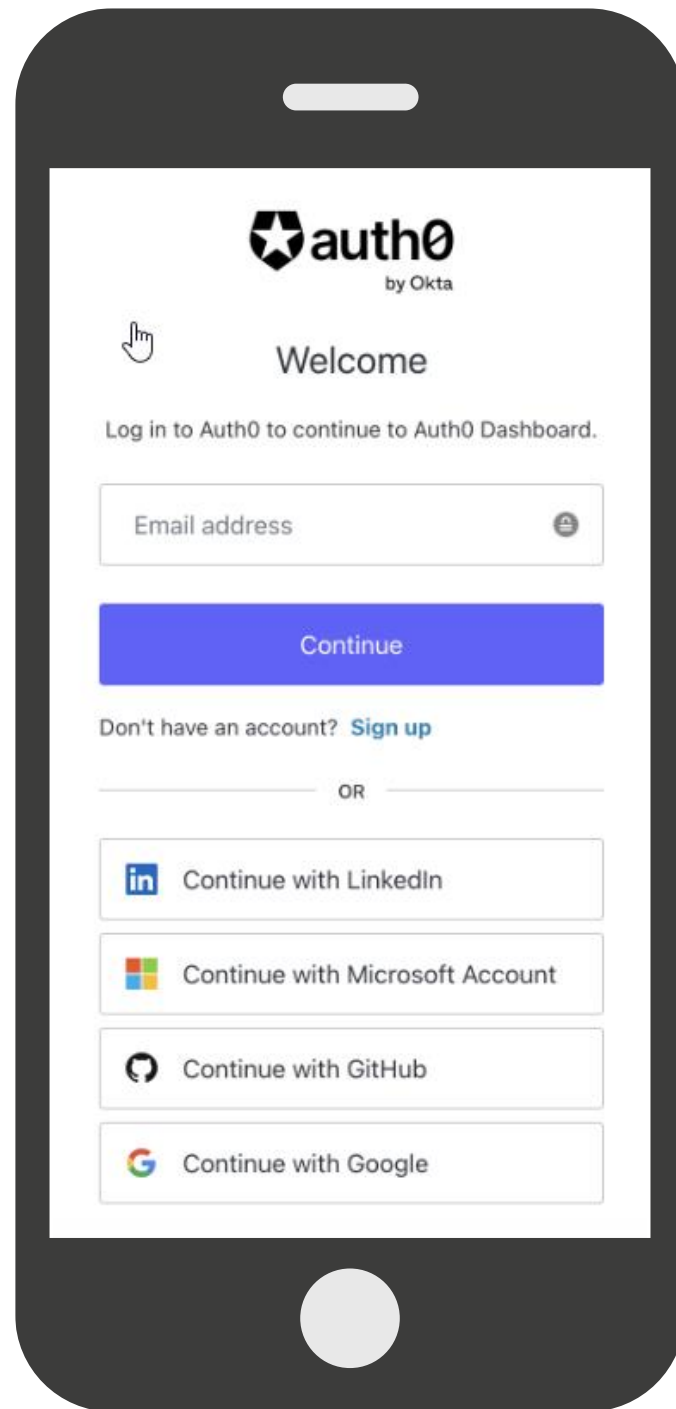




Use multi channel verification



Identity management



01

Less access to personal information

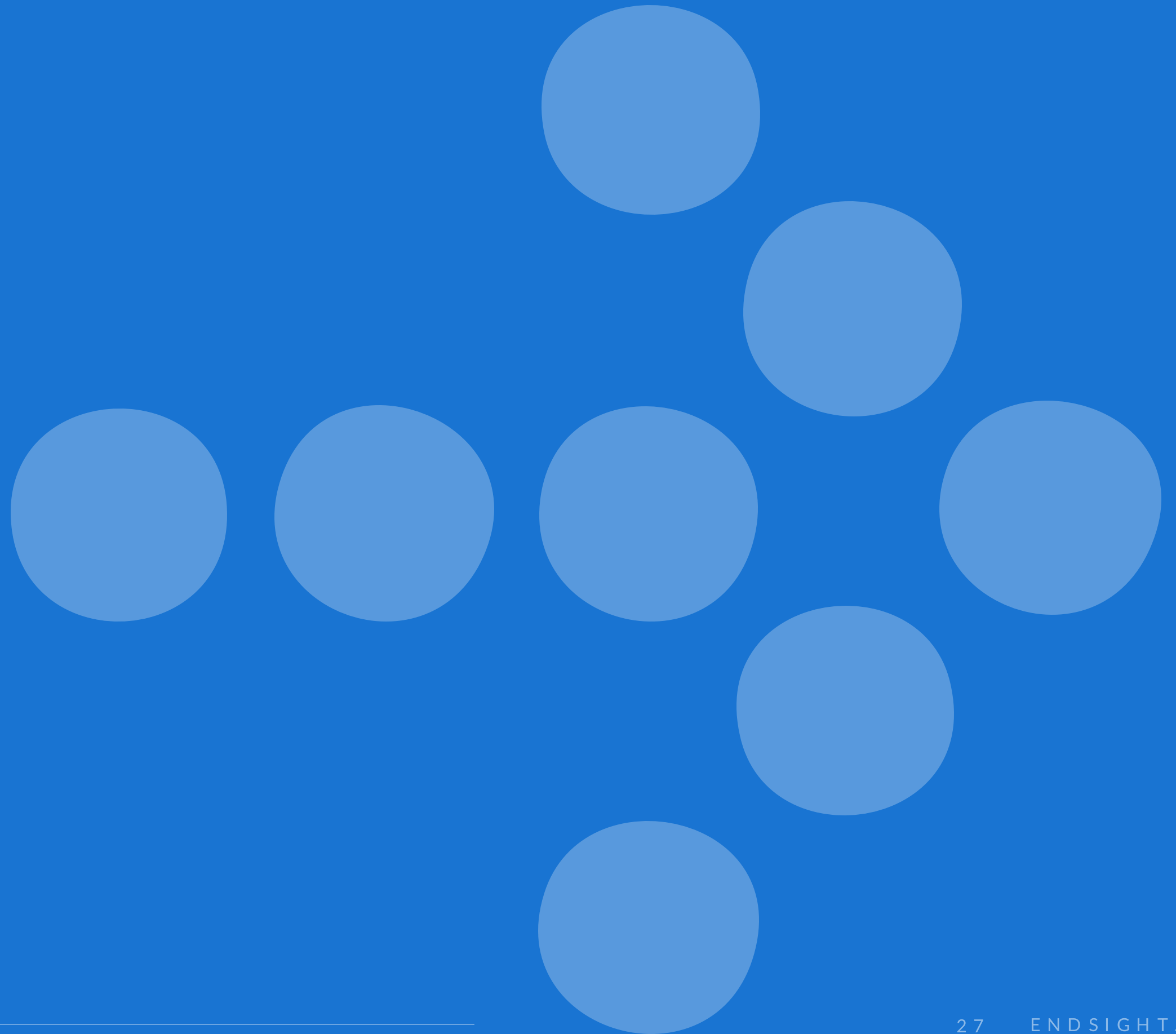
02

Be careful how much permission/access you allow

Tapping isn't just easy.....



Cybersecurity Hygiene

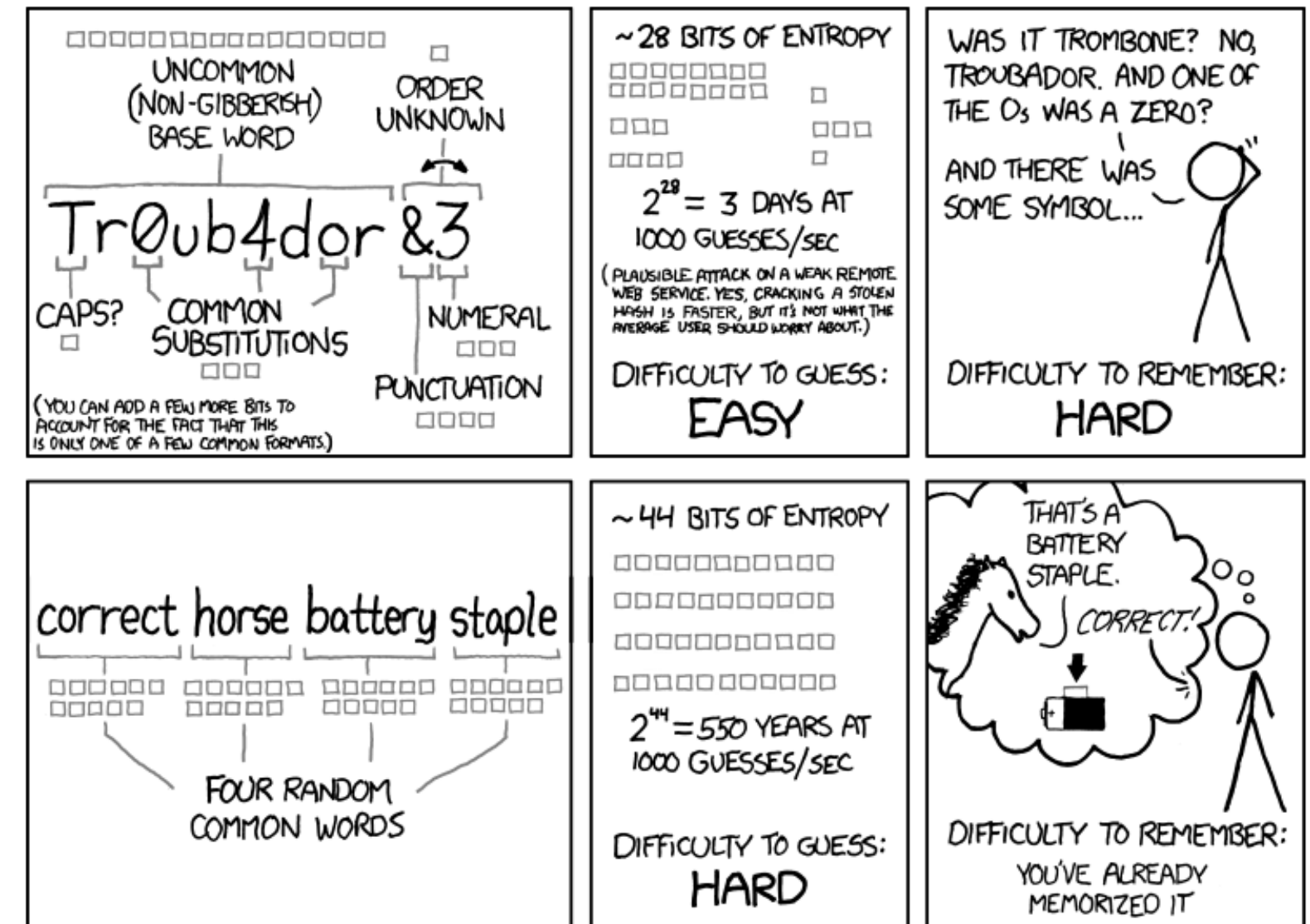


NETWORKS

- 01 Make sure you have a good password on your home network
- 02 Change that password once a year
- 03 If you don't live here, you don't get the WiFi password
- 04 Don't forget about your smart devices!!!



- 01 Good passwords are long
- 02 Good passwords are random
- 03 Humans are bad at randomness
- 04 Password generators matter



THROUGH 20 YEARS OF EFFORT, WE'VE SUCCESSFULLY TRAINED EVERYONE TO USE PASSWORDS THAT ARE HARD FOR HUMANS TO REMEMBER, BUT EASY FOR COMPUTERS TO GUESS.

WORKSTATIONS

- 01 If you leave it, LOCK it!
- 02 Never share your password with anyone!
- 03 Use you work devices for work, your home devices for home
- 04 Continue to leave your computers on at night



Do you know your acceptable use policy?

Every company should have one and you should understand it.

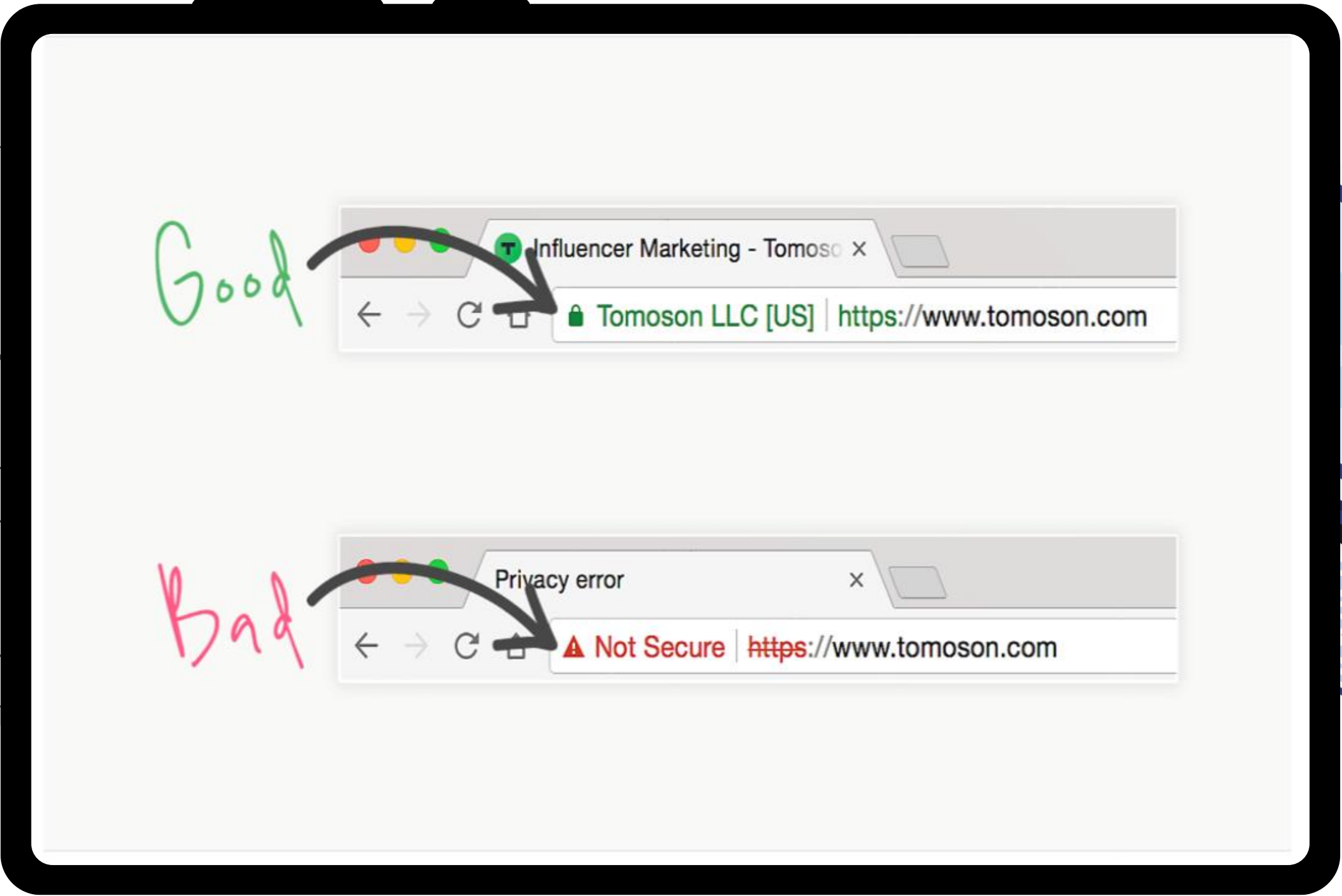
WILD, WILD WEB

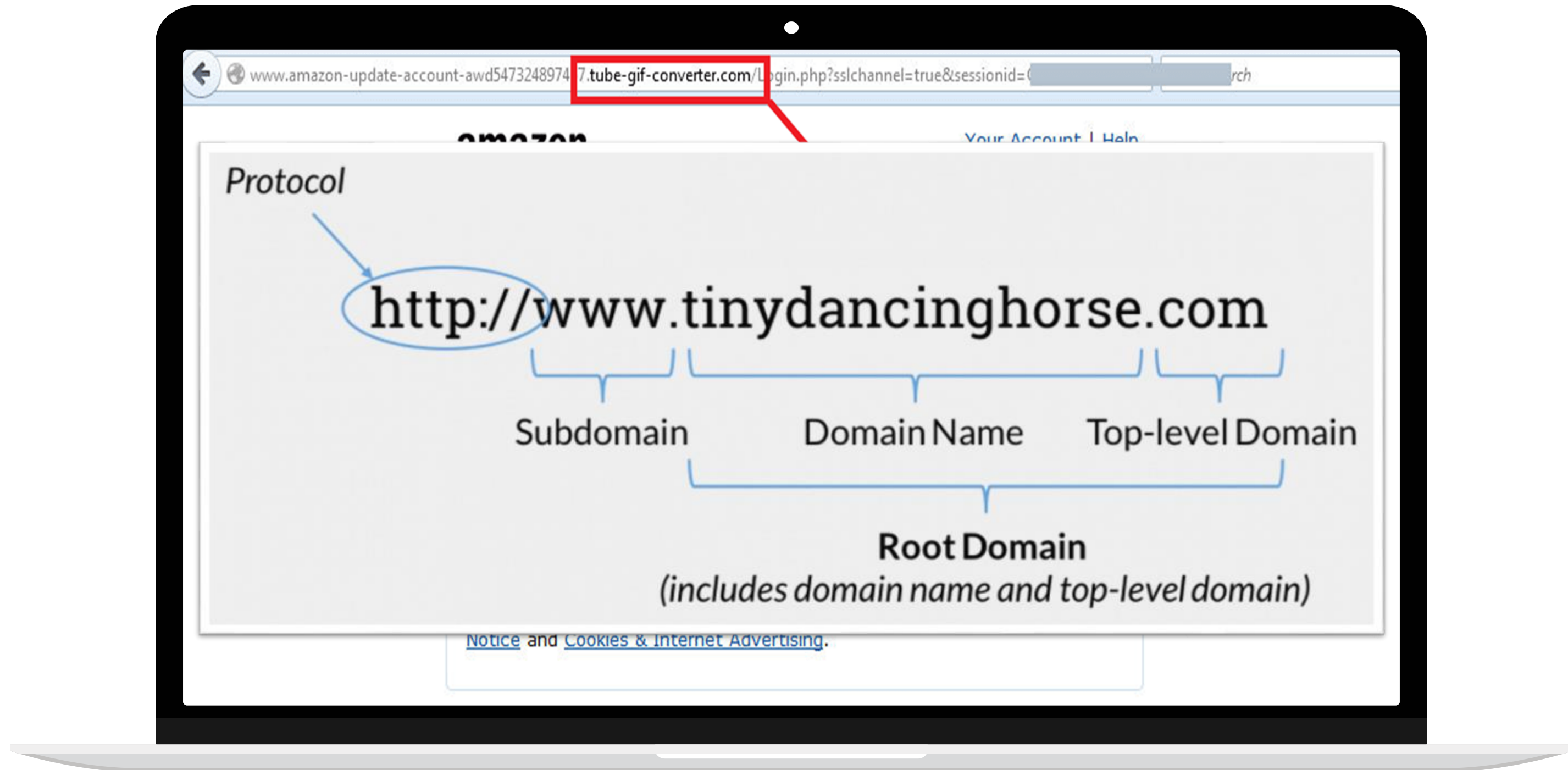
01 Only ins

02 If you lo

03 Trust on
passwor

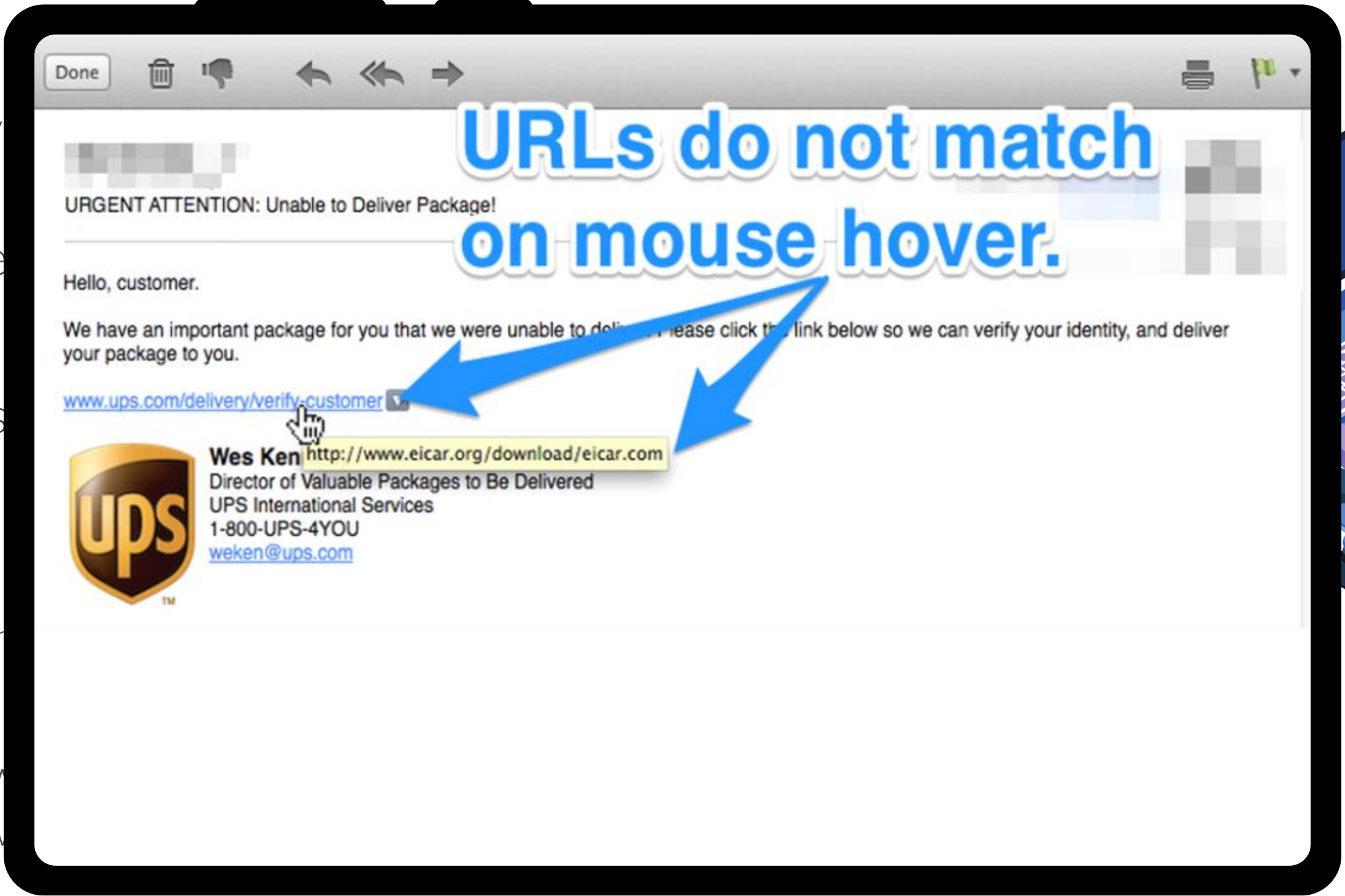
04 Look for
informat

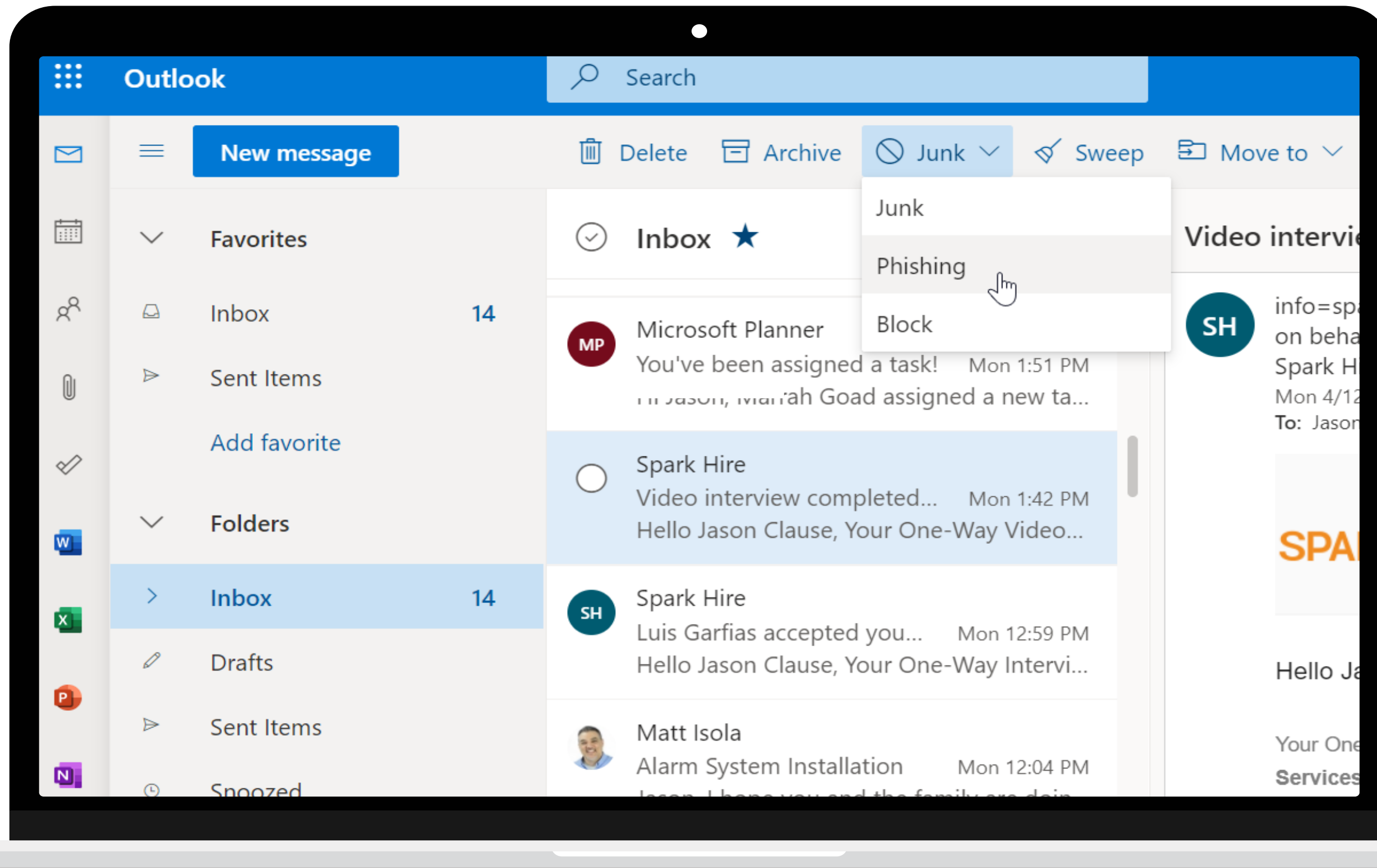


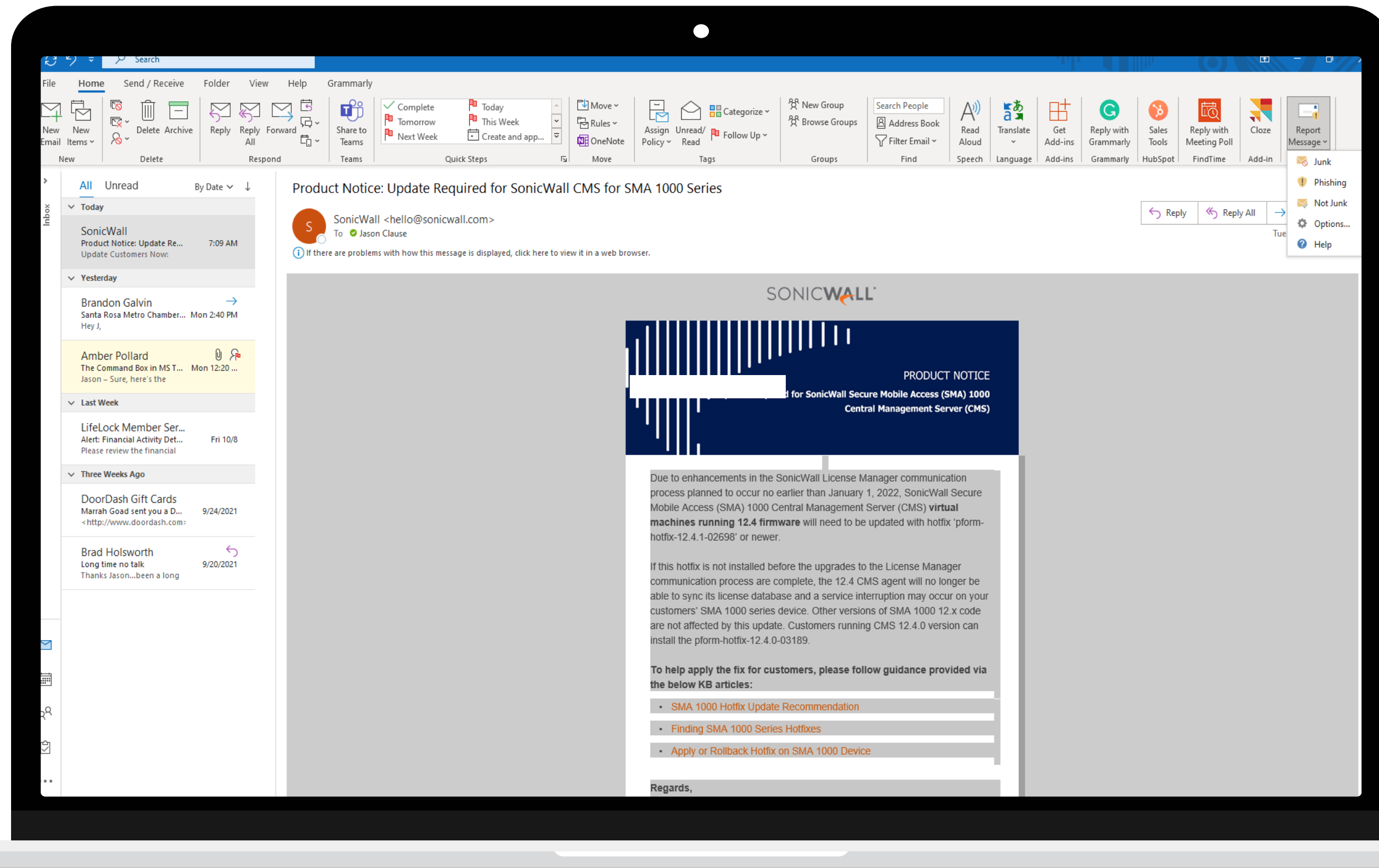


EVIL EMAIL

- 01 Don't open certain they
- 02 If you suspe
- 03 Check the s
- 04 Read every
bob.smith@gr
- 05 Do not forw
(hover over it v







Email Encryption

01

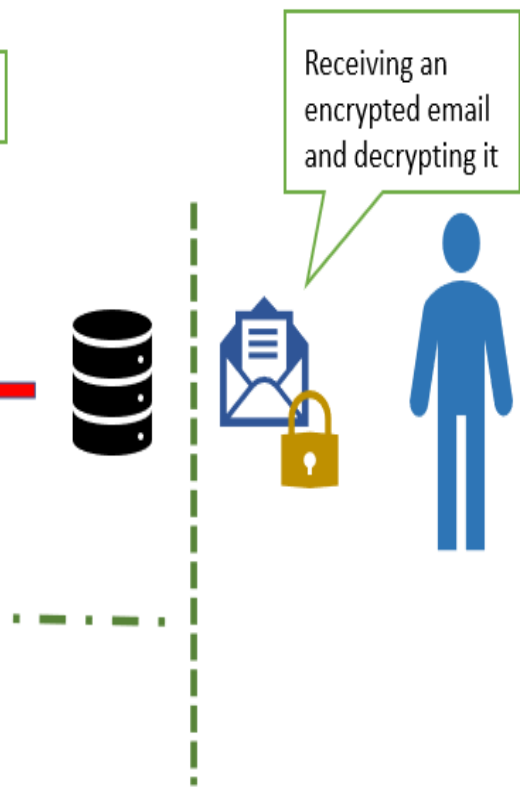
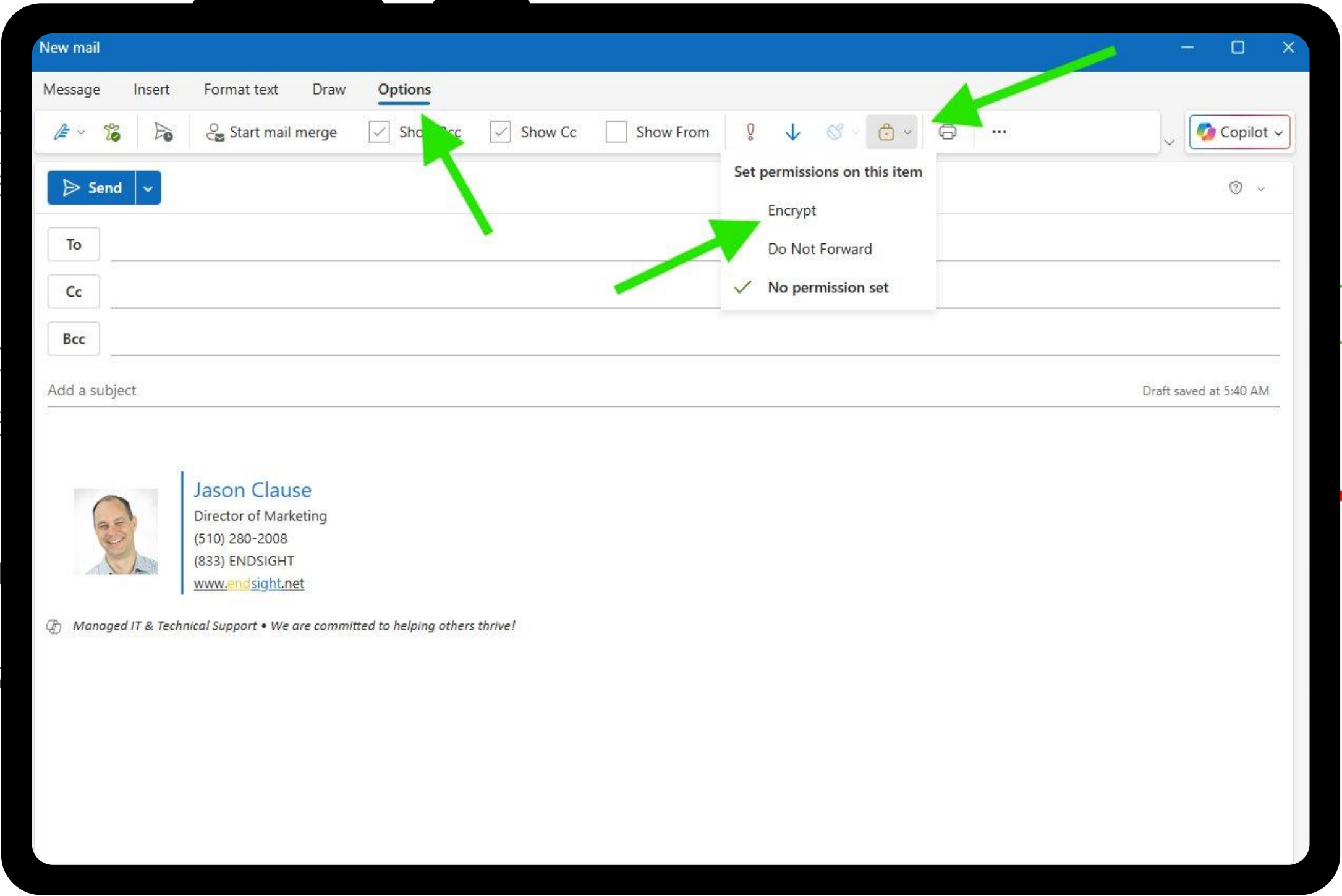
Email is not transmitting

02

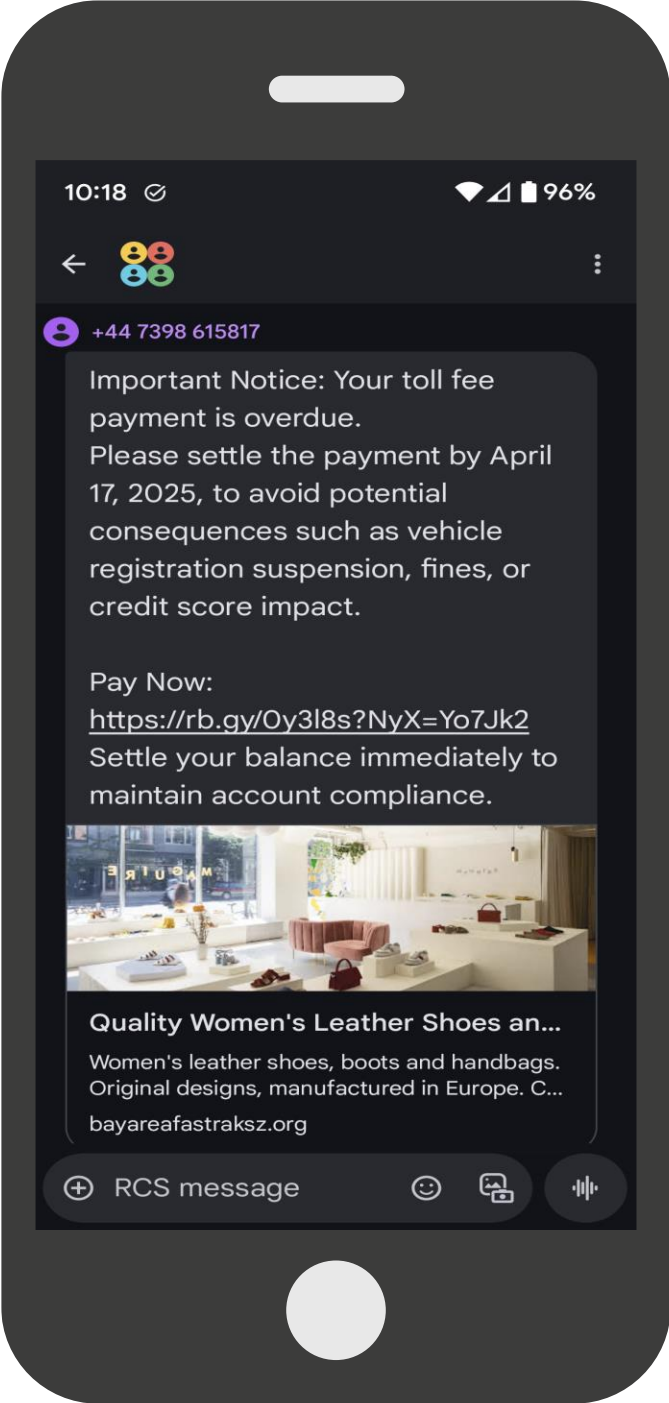
Protects sensitive information from being intercepted by unauthorized users

03

Businesses that handle sensitive information in healthcare, financial institutions, etc.



Look Closely

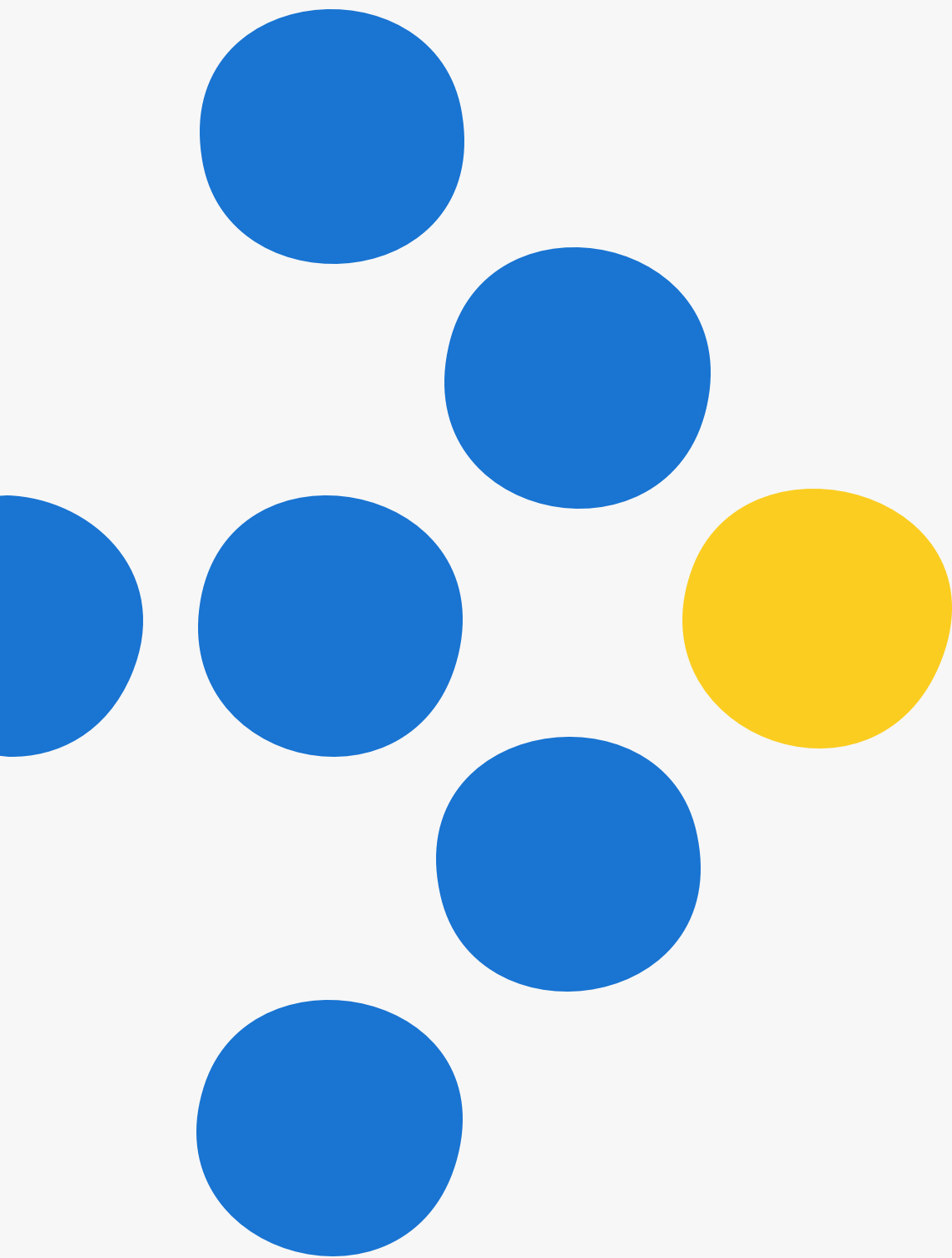


What's wrong with this text message?

PERSONAL HABITS (I.T. life hacks)

- 01 Always use a lock screen/password on your smartphone
- 02 Only give out personal or sensitive data on phone calls you've initiated
- 03 Invest in Identity Theft protection of some kind
- 04 Invest in a password manager





Q&A







???



Everyone and everything online is a stranger.

Always be suspicious of strangers!

What do these brands have in common?



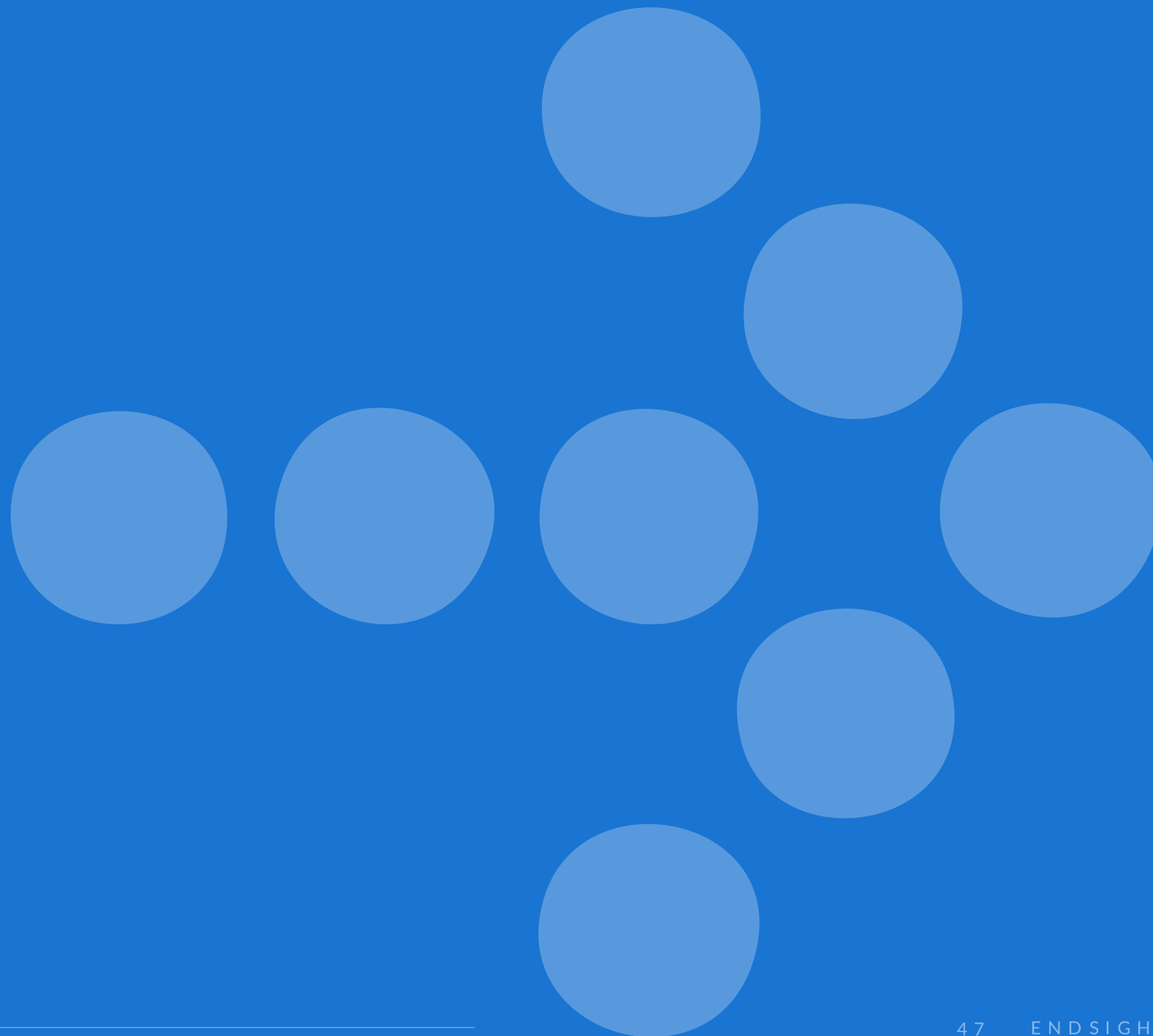
3 Most Spoofed Brands in Phishing Attacks

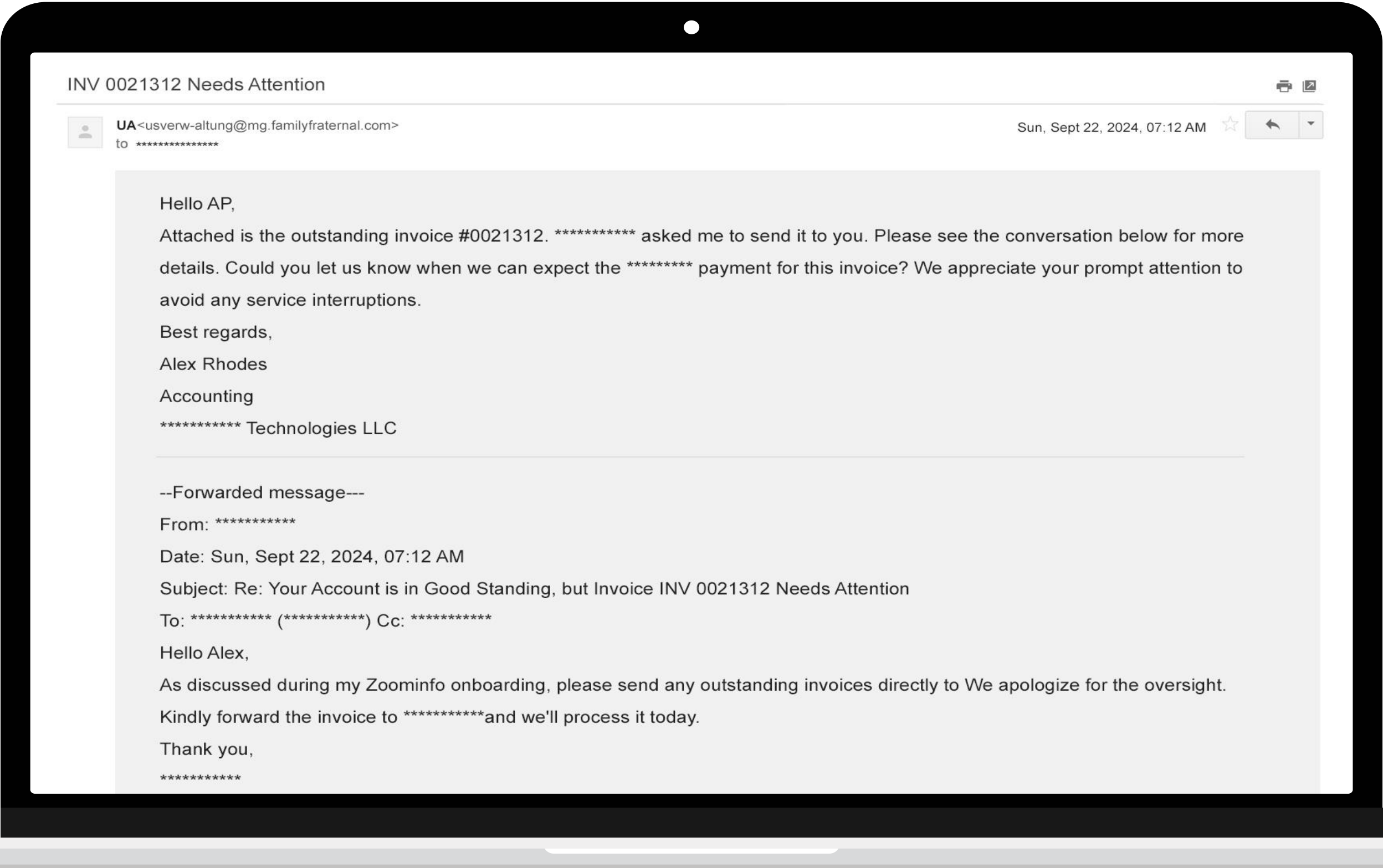
Things That Will Never Happen

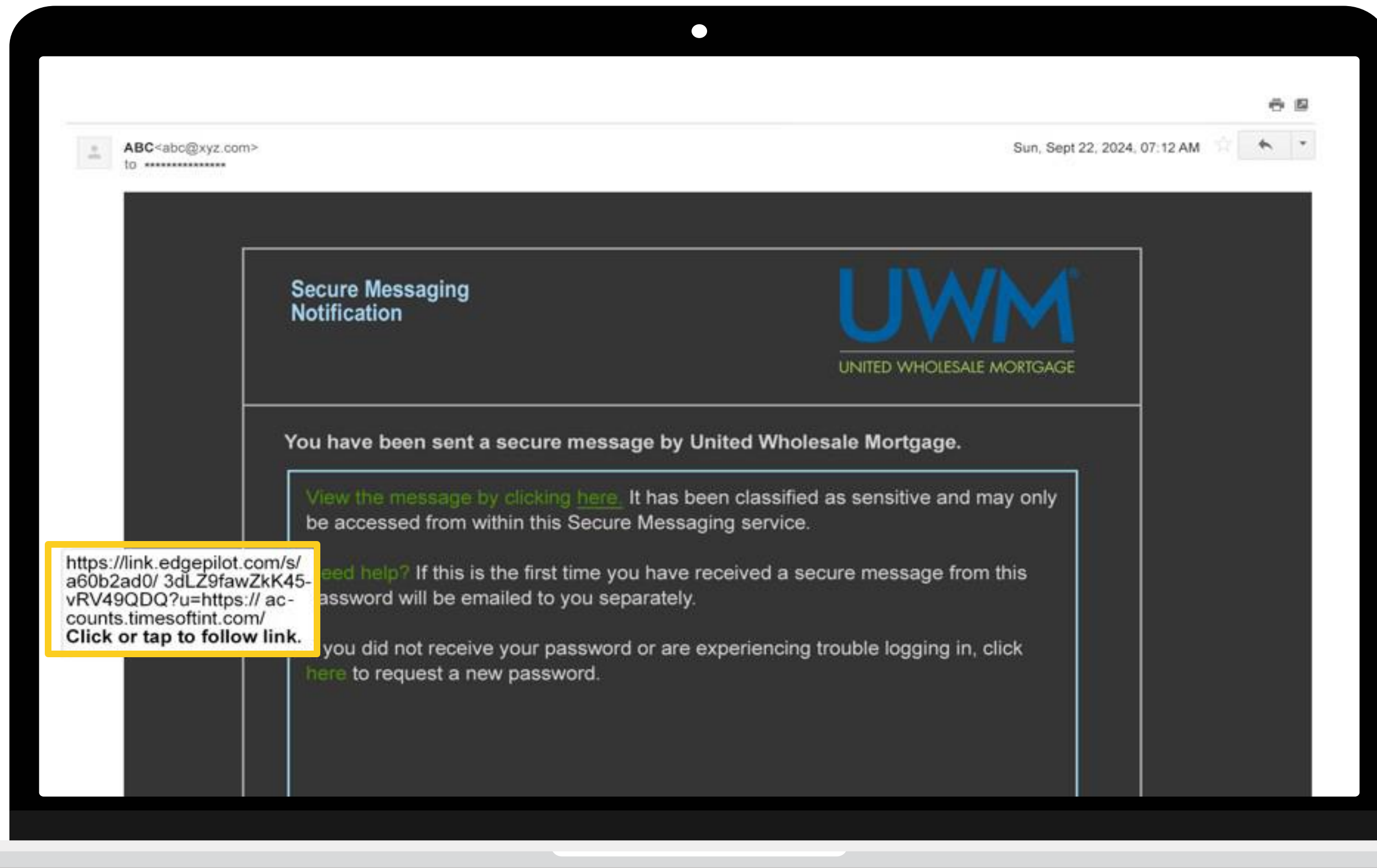
- Amazon is refusing to do business if you don't 'update your account'.
- Microsoft calling to help with your computer (yes, this call really happened)
- I'm not getting arrested in Thailand (yes, this call really happened)
- You didn't win a prize
- Nobody lost a puppy
- We haven't changed the parking rules
- Nobody needs your gift cards!

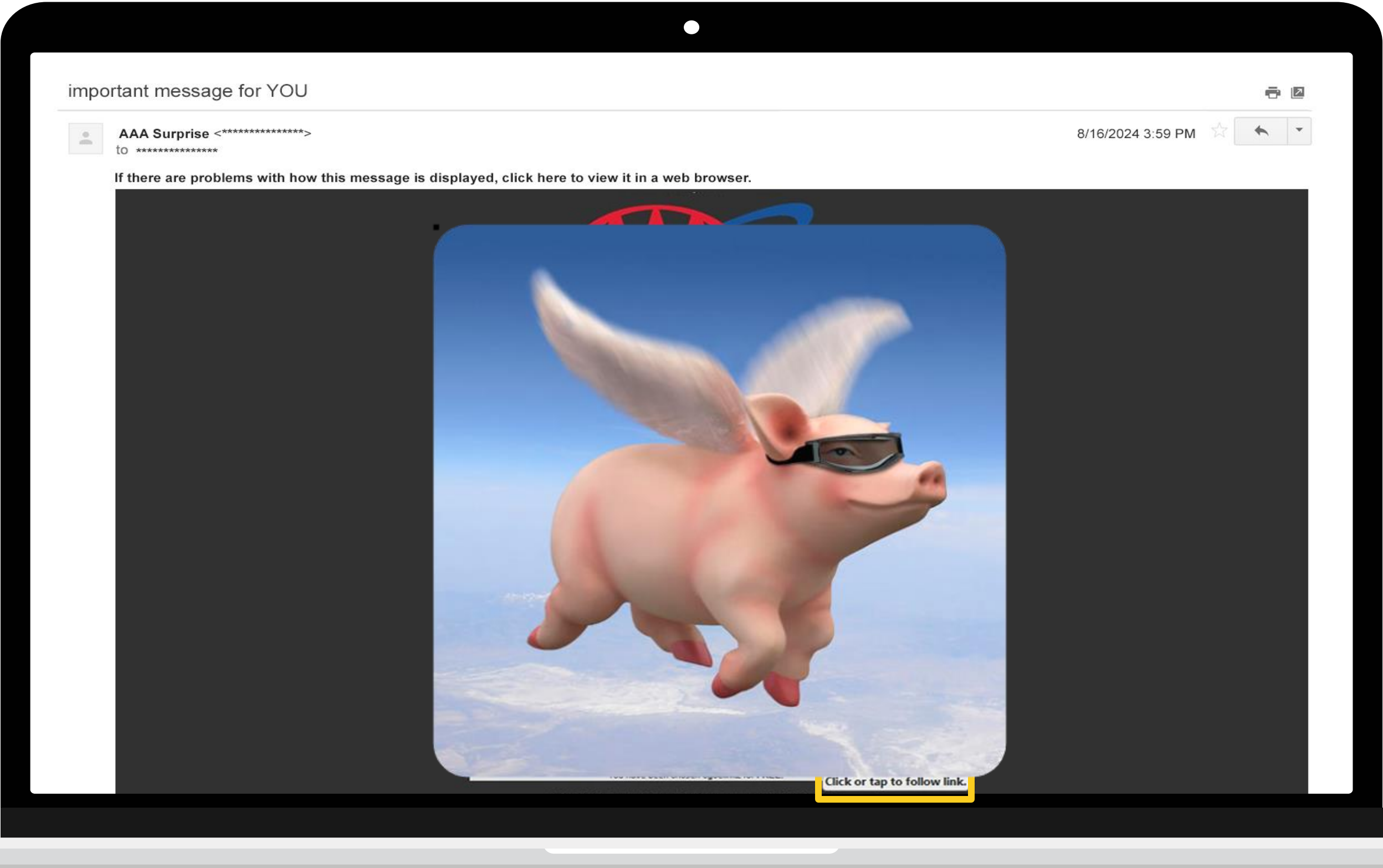


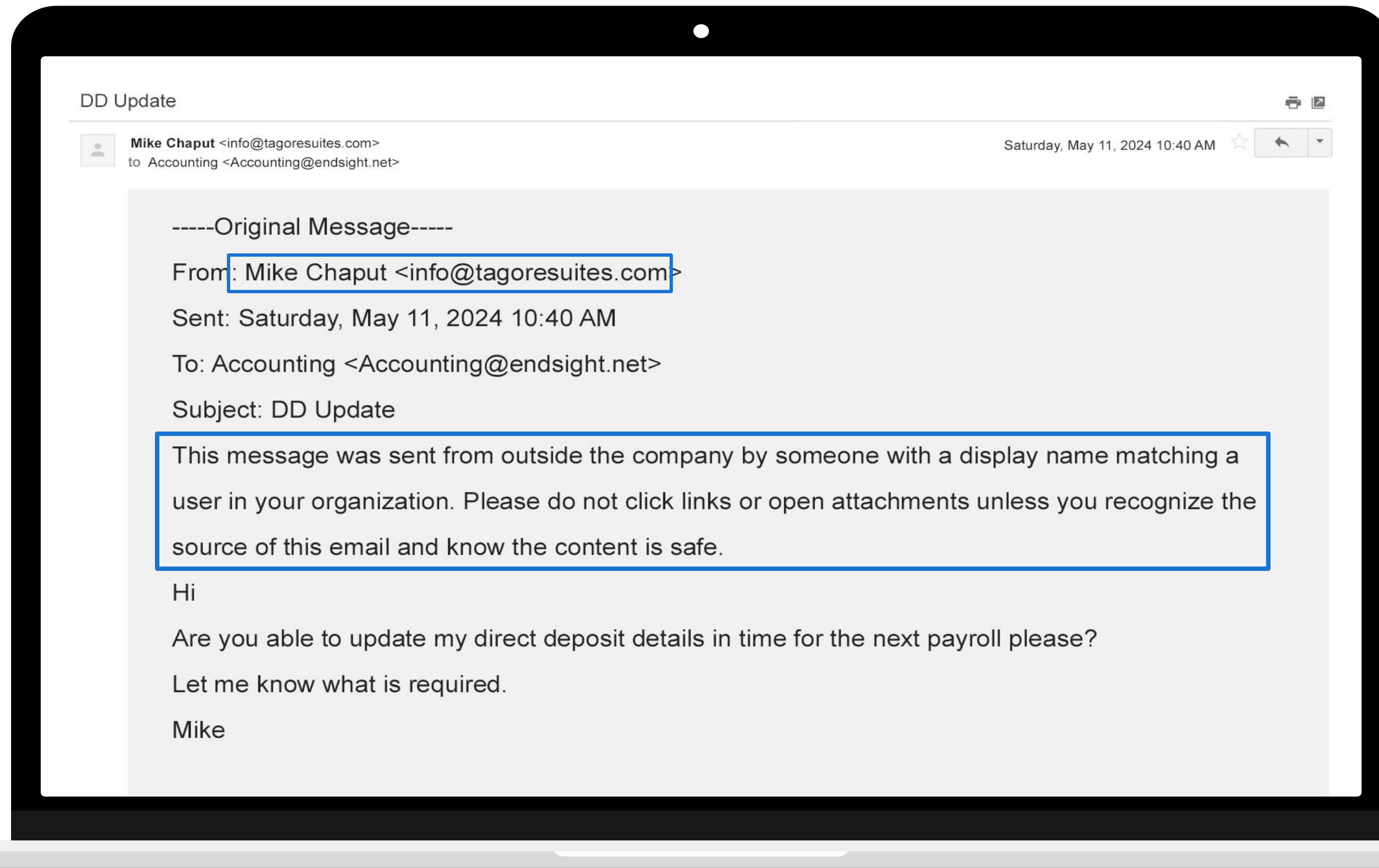
Phishing Examples

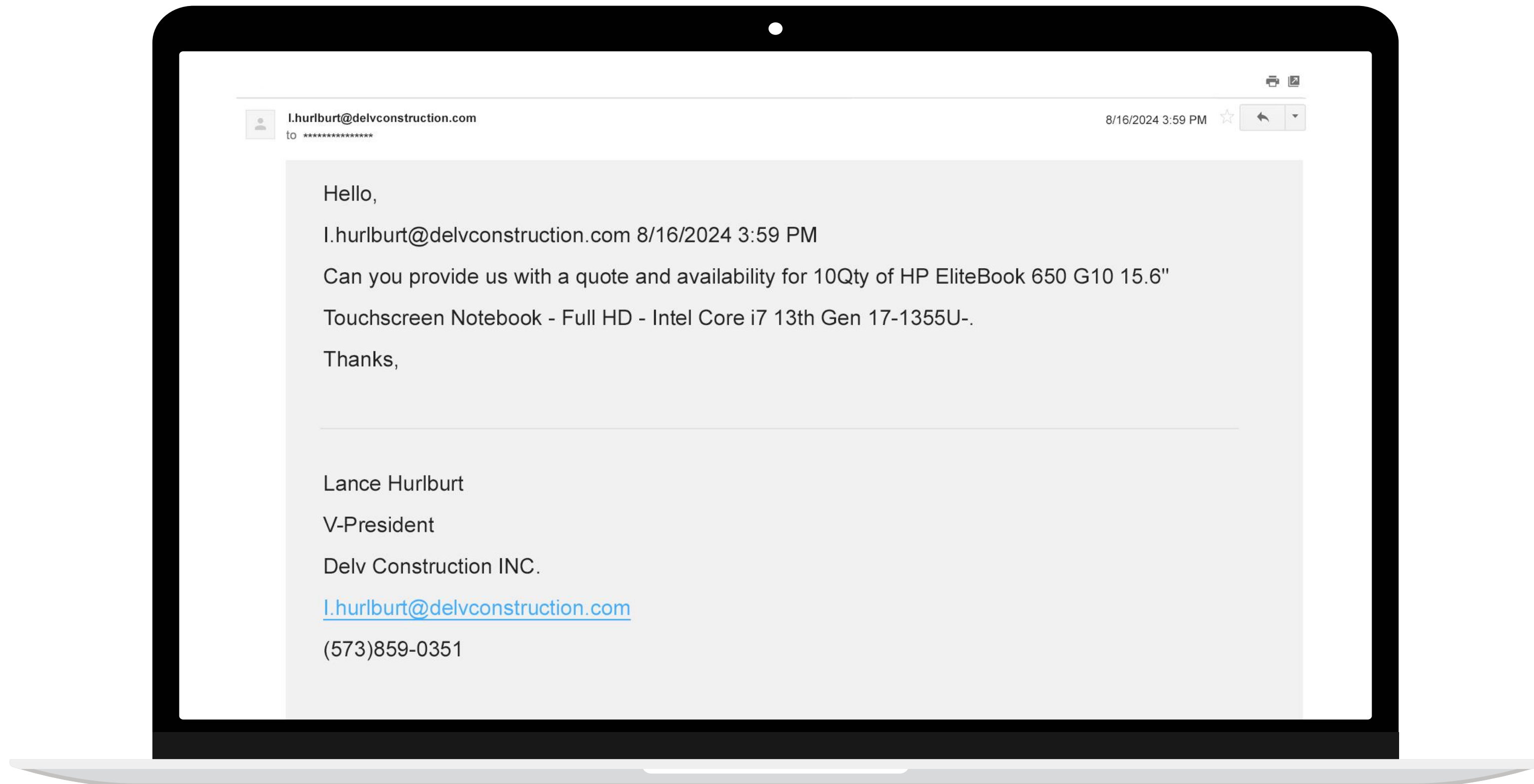


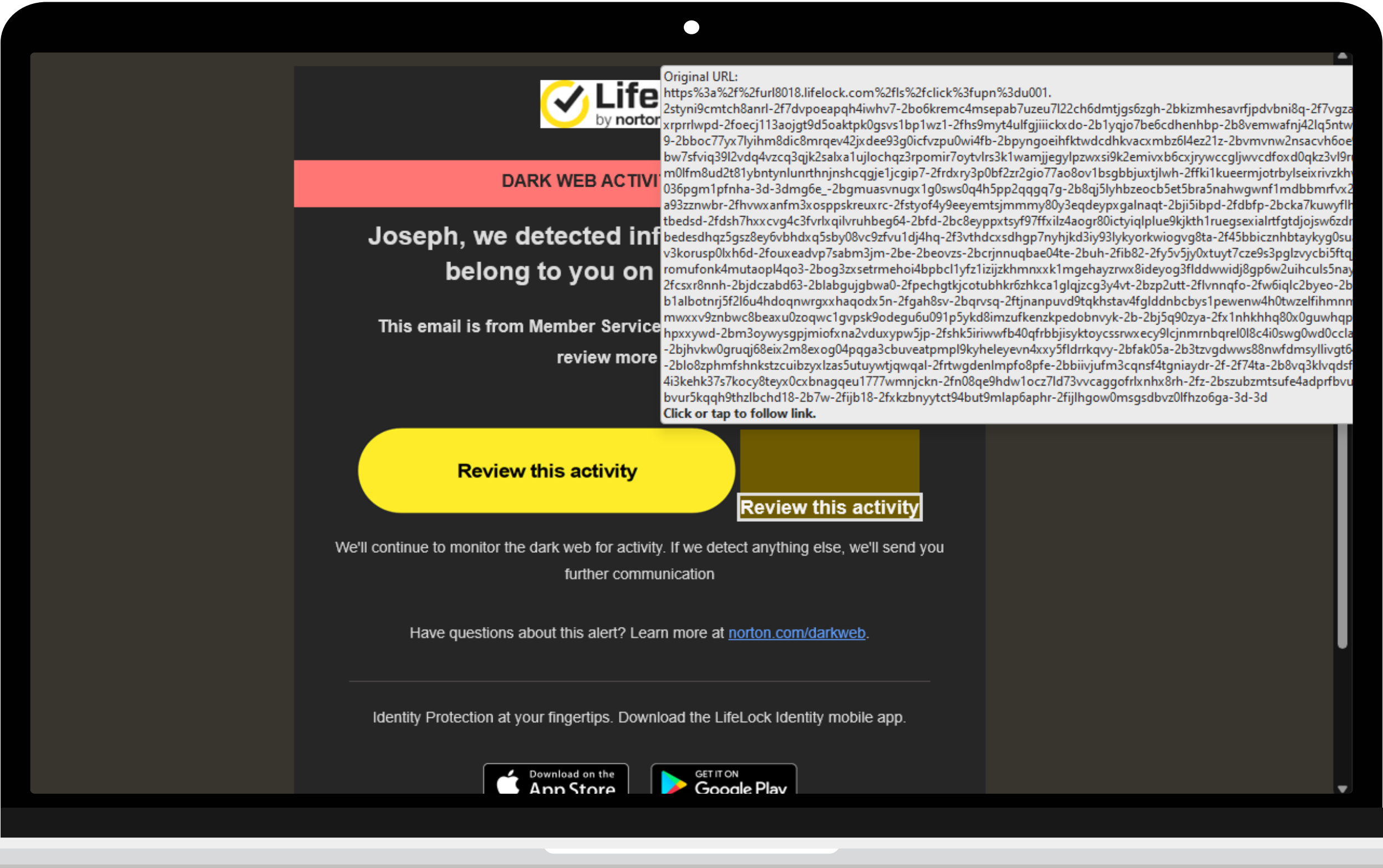






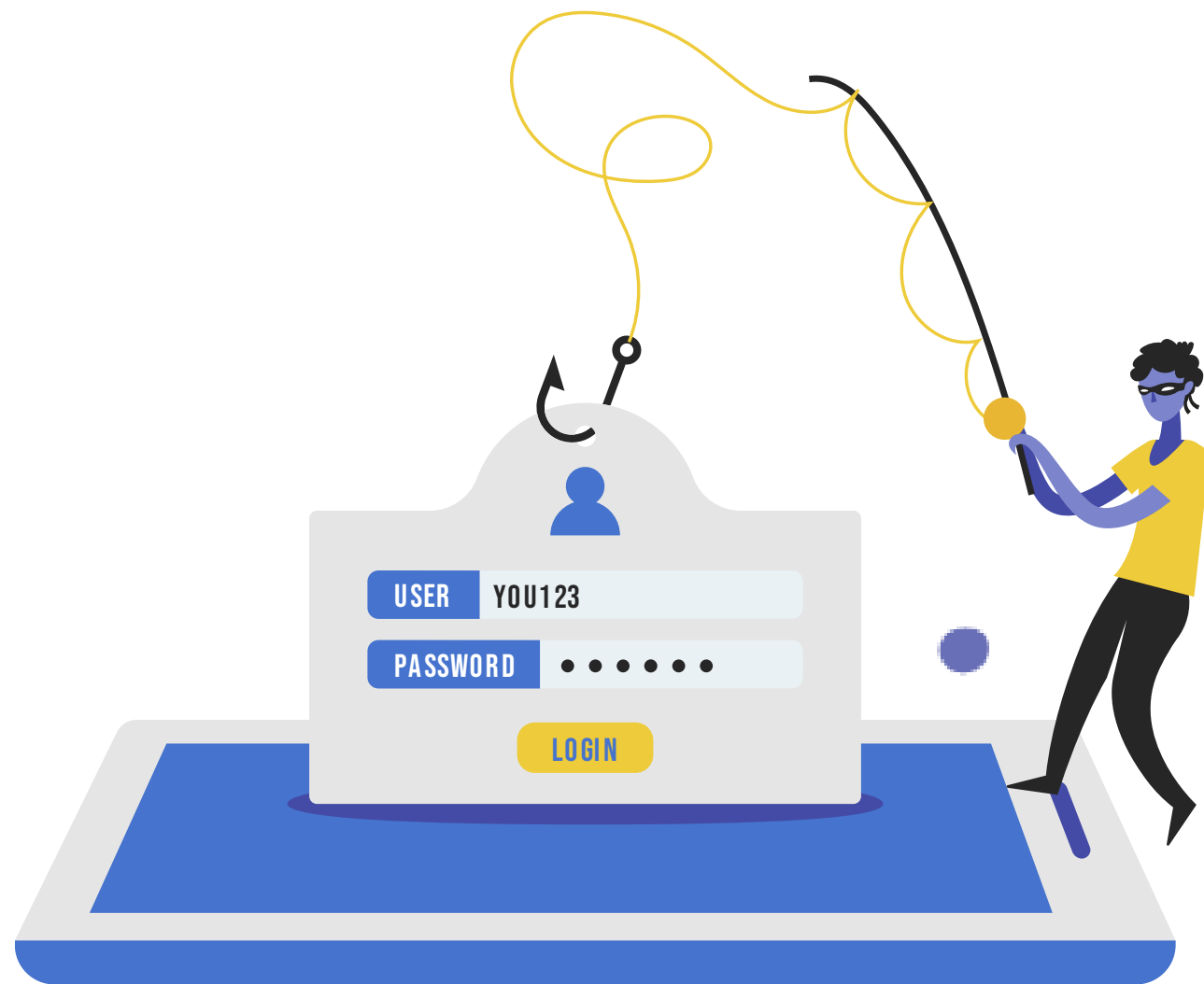






TAKE OUR PHISH TESTING QUIZ!

LINK:GET.ENDSIGHT.NET/PHISH-DETECTIVE



We'll provide a link on the recording page.

Learn How Phish Testing can Prevent Cyberattacks



Watch this video
[www.endsight.net
/phish-test-video](http://www.endsight.net/phish-test-video)

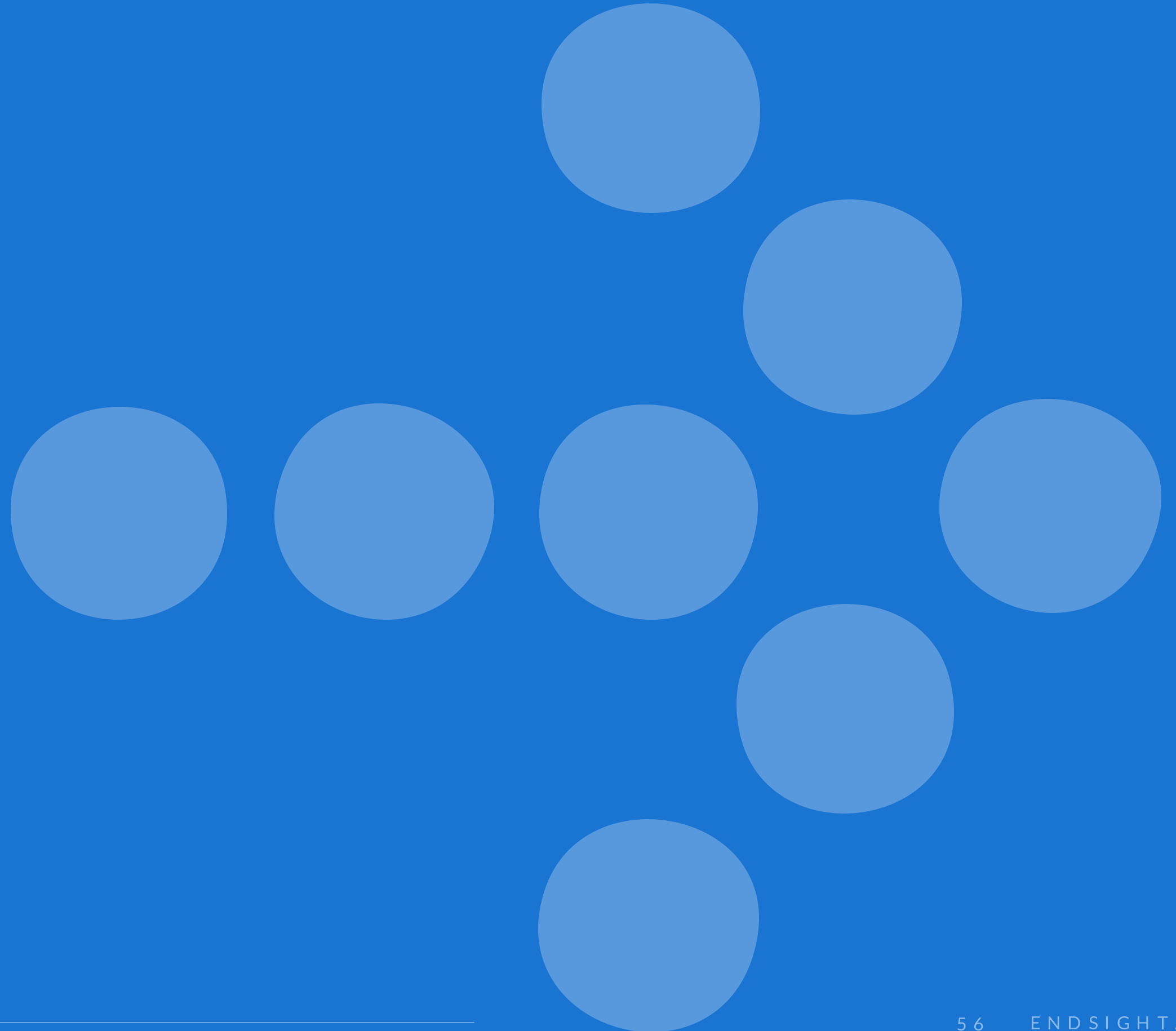


Visit this page
[www.endsight.net
/phish-test](http://www.endsight.net/phish-test)



Talk to your
Technical Account
Manager

Ethics and Compliance



Attacks on Lawyers are at an all time high

- In the first 5 months of 2023, 21 Law Firms reported breaches to state attorneys.
 - In all of 2022 there were 28
 - This was only Law Firms that reported it.
- The American Bar Association's 2023 Cybersecurity TechReport revealed that 29% of law firms experienced a cybersecurity vulnerability.
 - Note: A cybersecurity vulnerability is not the same as a breach. This also includes smaller incidents, like a stolen work laptop.
- The legal sector is the fourth most targeted sector by cybercriminals.

Why are Lawyers Prime Targets for Hackers?

- Access to confidential client data.
 - Gateway to valuable targets
- Wealth of negotiation and litigation information.
- Smaller firms/businesses are believed to have a lack of advanced cybersecurity.
- Law Firms can't risk their reputation.
 - Gives hackers leverage to negotiate with the firm to prevent a leak.
- Lawyers are extremely busy and focused on legal work.
 - The busier you are the more likely you are to speed through things making it easier for hackers to trick you.

Recent Notable Legal Breaches

- Grubman Shire Meiselas & Sacks (around 70 employees)
 - Entertainment Law Firm (with A-Listers as clients) that experienced a ransomware attack.
 - Hackers demanded \$42 million; the firm did not pay it.
- Hastings, Cohan & Walsh, LLP (around 10 employees)
 - Real-estate law firm in Connecticut. One of their clients received a fraudulent email from them asking for a \$600,000 wire transfer.
 - Alleged that hackers breached the firm's email system.
- Bryan Cave Leighton Paisner (1200 employees)
 - Law firm used by major conglomerate Mondelez that experienced a data breach.

Hackers don't care about you.

But they do care about your clients!

Ethical Considerations

- Duty of client confidentiality.
- Inform clients of risk.
 - The communication and software platforms you use can be vulnerable.
 - Clear billing directions, your clients might get an email that looks like it's coming from you but isn't.
- Collect only necessary data.
- In case of an incident, have a response plan.

California Rules of Professional Conduct

- Lawyers must take reasonable measures to safeguard confidential client information when using technology to transmit or store it. Duty of Confidentiality (Rule 1.6; Business & Professions Code § 6068(e)).
- Lawyers must take steps to secure devices and systems containing confidential client data, conduct inquiries after a breach, and notify affected clients if their interests may be harmed. Data Breaches & Notification (Formal Opinion No. 2020-203)
- Lawyers are not technologists. If they do not understand, they are required to communicate with an expert. (Formal Opinion No. 2015-193)
- For remote practice, attorneys must implement security measures such as:
 - Two-factor authentication
 - Strong passwords and auto-logout
 - Secure storage and disposal of physical and electronic files
 - Limiting access from other household users and disabling listening devices at home unless needed
- They should also counsel clients to take similar precautions when communicating remotely.
- Remote Work Security (Formal Opinion 20-004)

California Rules of Professional Conduct (Links)

Rule 1.6



2020-203



2015-193



20-004



Formal Opinion 477R

- Provides guidance for lawyers on their ethical obligations to protect client confidentiality when using electronic communication. It is a revision of a previous opinion to address the evolving cybersecurity landscape.
- *Link available in the Resources section on the recording page.

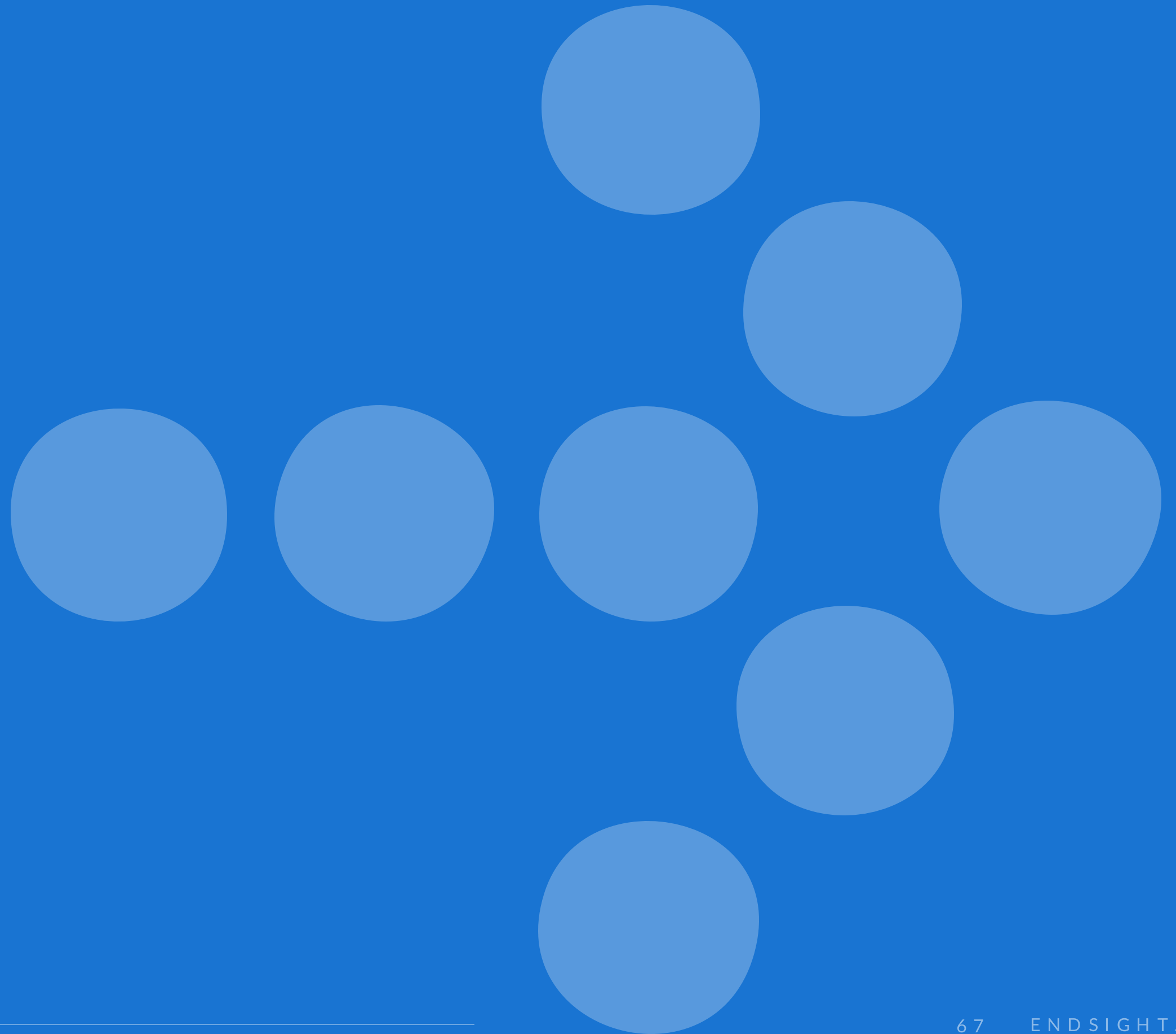
Formal Opinion 477R Takeaways (Part 1)

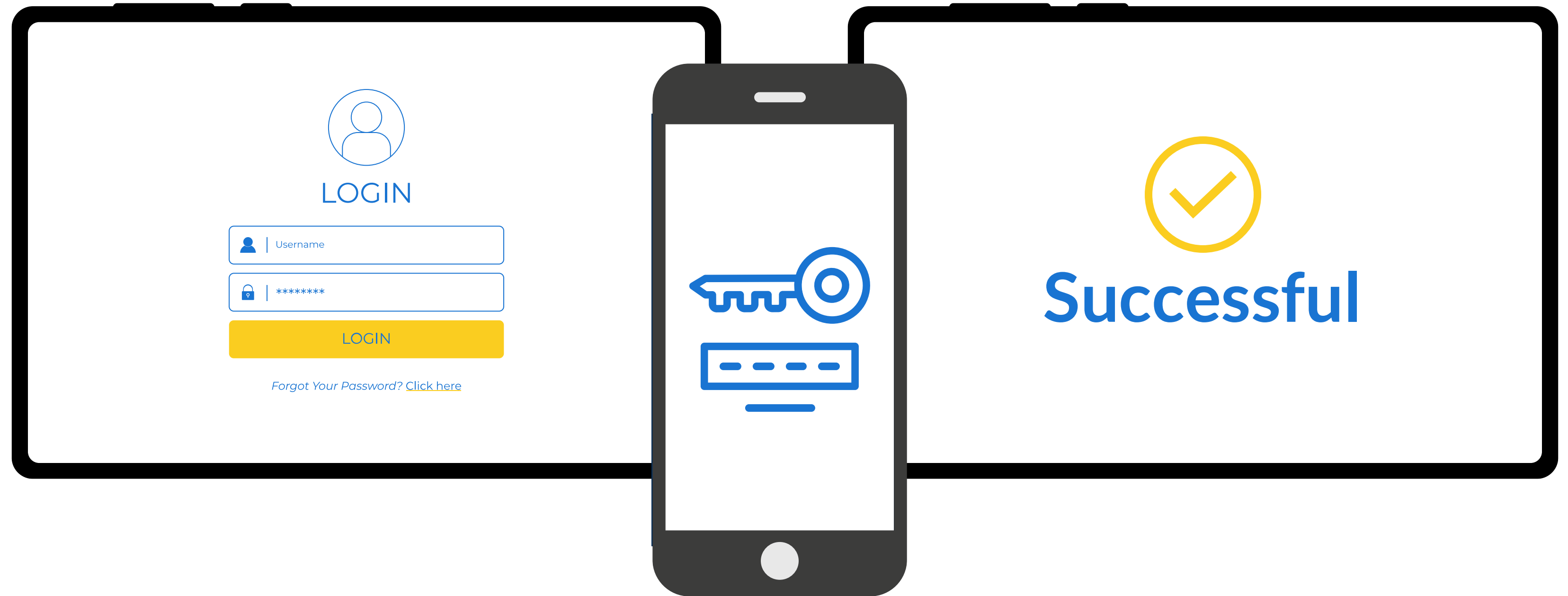
- Duty to Safeguard Client Information.
 - Lawyers have an ethical obligation under Model Rule 1.6 to take reasonable steps to prevent unauthorized access to client information, including in electronic communications.
- Reasonable Efforts Standard.
 - The opinion emphasizes that what constitutes "reasonable efforts" depends on several factors.
- Risk Assessment.
 - Lawyers are advised to conduct a risk assessment to determine the appropriate level of protection for client communications. This includes considering the type of technology used, potential risks, and mitigation strategies.

Formal Opinion 477R Takeaways (Part 2)

- Enhanced Security Measures
 - When dealing with highly sensitive information, lawyers may need to implement enhanced security measures.
- Client Communication and Consent
- Lawyers should discuss confidentiality risks with clients and obtain consent when using less secure communication methods, particularly when sensitive information is involved.
- Third-Party Service Providers
 - If a lawyer uses third-party services, such as cloud storage, they must ensure these providers adhere to strong security protocols to protect client information.
- Continuous Monitoring
 - The opinion encourages lawyers to stay informed about evolving cybersecurity threats and regularly update their practices to address new risks.

Recap & Resources





Dictionary

Search for a word



sus·pi·cion

/sə'piʃən/

noun

1. a feeling or thought that something is possible, likely, or true.
"she had a sneaking **suspicion** that he was laughing at her"

Similar:

intuition

feeling

impression

inkling

surmise

guess



2. cautious distrust.
"her activities were regarded with suspicion by the headmistress"

Similar:

misgiving

doubt

qualm

wariness

chariness

reservation



Newsletter! 365 Tip of the Week

- 365 Tip of the Week Email Newsletter
- Get a little better every week with the software you use everyday!
- www.endsight.net/365

Scan Here!



365 Tip of the Week

Looking for some more content? Check out our video library!


[Start Watching!](#)

endsight

Hi there,

Creating a PowerPoint can be tedious. Perhaps you don't know where to start or how to design your slides. This is where powerful tools like AI can save you time. Check out this week's 365 tip from [IncrediSkill PowerPoint](#). The steps given may be complex, but each method is explained with great detail. There is even a cyber tip in this video, never download code or files from untrusted websites!

Although our Microsoft 365 TOW gave a valuable cybersecurity tip in the video, we still have more to share. For those of us in the Bay Area, we may be familiar with [ABC News 7 Bay Area](#). Recently, they did a great, but sad story on victims of a smishing and vishing scam. This video explains how hackers successfully socially engineered victims by using personal information, manipulation, and the lack of scam protection on Zelle.

If something like this ever happens to you, please get off the phone immediately, find a credible customer support number, and call that number to verify the situation.

2 Genius Ways To Use ChatGPT To Create A PowerPoint Presentation

Viewing Time = under 6 minutes



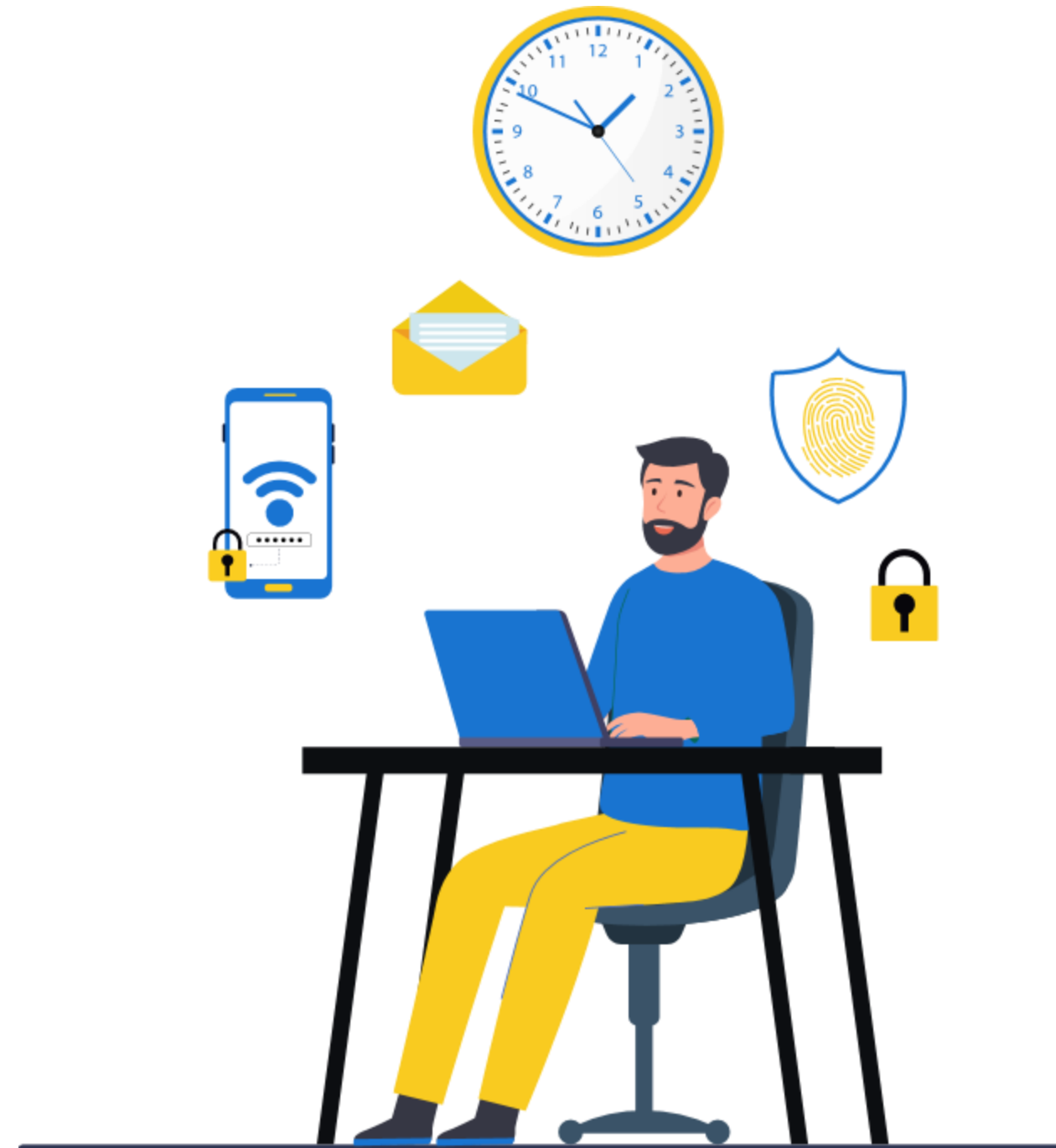
Use AI to Start Your PowerPoint!

Save hours, generate slides using ChatGPT and PowerPoint Designer. [Watch Video](#)

Cybersecurity Office Hours

October January 29th @ 1 PM PST.

- To register:
 - Scan the barcode
 - Go to: <https://get.endsight.net/cybersecurity/office/hours>
 - Email akreps@endsight.net to register
 - We can register you for the next one.
 - To register for all of the remaining 2026 sessions, please email akreps@endsight.net

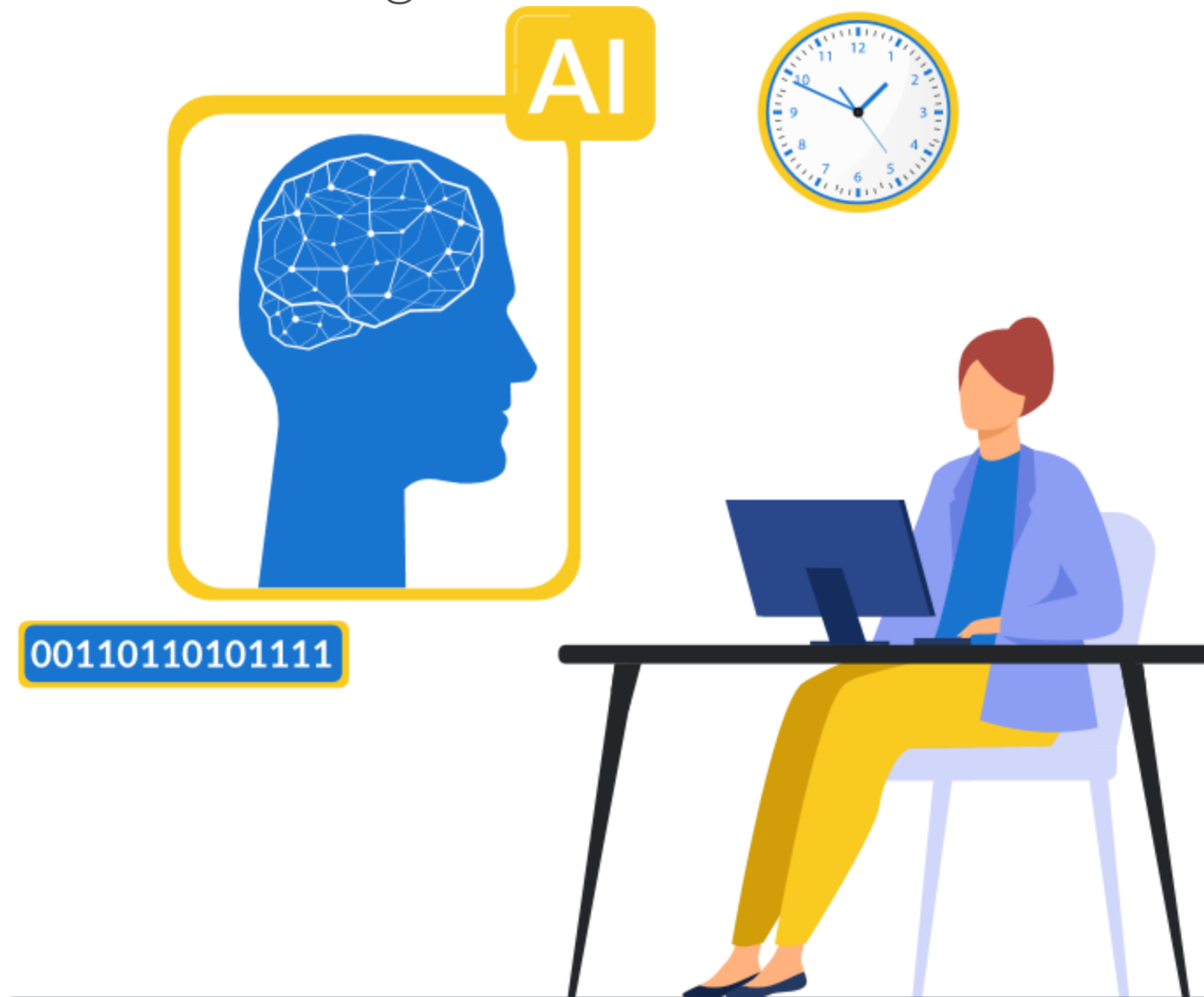


AI Office Hours

March 5th @ 1 PM PST.

Similar format to Security Office Hours, but with some training.

- To register:
 - Scan the barcode
 - Go to: <https://www.endsight.net/development/webinar>
 - Email akreps@endsight.net to register



First Principles Podcast:

Where proven operators debate
business in the open.

<https://www.youtube.com/@thechaputperspective>



Thank you!

